



# MAITLAND PUBLIC LIBRARY COMMUNITY INPUT GATHERING

JUNE  
2023

# INTRODUCTION

In March of 2023, HBM Architects LLC was selected to provide the City of Maitland with design concepting for a new Maitland Public Library and reactivation of the proposed new library site; Quinn Strong Park. Community engagement was identified as a crucial step in the design process, and in June, the design team from HBM worked with the City of Maitland to provide several in-person activity sessions and online survey opportunities for members of the public and project stakeholders. These engagement activities provided participants with an opportunity to share their thoughts and encouraged creative thinking about the potential for the project. The activities consisted of the following:

## MIND BREAKING

Participants learn about spaces and features for a library that may be different or less conventional. They are asked to record their reactions, both positive and negative, to what they see. This activity was both held in-person and provided in an online format.

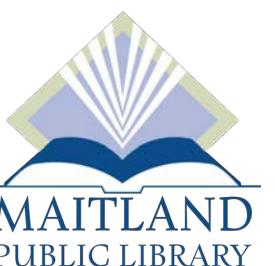
## BUILDING MAKING

Groups learn about how designers approach site design and interior space design, then work collaboratively to create their own project site plan and interior space diagrams.

## STAFF QUESTIONNAIRES

Questionnaires were sent to Maitland Public Library staff to provide those most knowledgeable with the operation and use of the library an opportunity to share what is successful, and what needs improvement, in the current building.

This book presents the collected information from these activities and will be used by the City of Maitland and HBM Architects as an invaluable resource in the design of a potential new Maitland Public Library.





# TABLE OF CONTENTS

## 06-51 MIND BREAKING

- 06-09 INTRO TO MIND BREAKING
- 10-49 MIND BREAKING RESPONSES
- 50-51 MIND BREAKING ANALYSIS

## 52-133 BUILDING MAKING

- 52-59 INTRO TO SITE DESIGN
- 60-69 GROUP SITE DESIGNS
- 70-85 SITE DESIGN ANALYSIS
- 86-89 INTRO TO SPACE DIAGRAMS
- 90-129 GROUP SPACE DIAGRAMS
- 130-133 SPACE DIAGRAM ANALYSIS

## 134-153 STAFF QUESTIONNAIRES

- 134-137 INTRO TO STAFF QUESTIONNAIRES
- 138-151 STAFF QUESTIONNAIRE RESPONSES
- 152-153 STAFF QUESTIONNAIRE ANALYSIS

# MIND BREAKING



# MIND BREAKING

## MIND BREAKING

### IN PERSON SESSIONS

Two in-person Mind Breaking sessions were held at Maitland City Hall. "Mind Breaking" is intended to encourage participants to think differently about what a public library can look like and provide. In these sessions, HBM Architects presented attendees with images of innovative, less-conventional, library spaces and features organized into different categories. Participants were asked to make note of their reactions to the images they saw and post their thoughts on corresponding boards around the room.

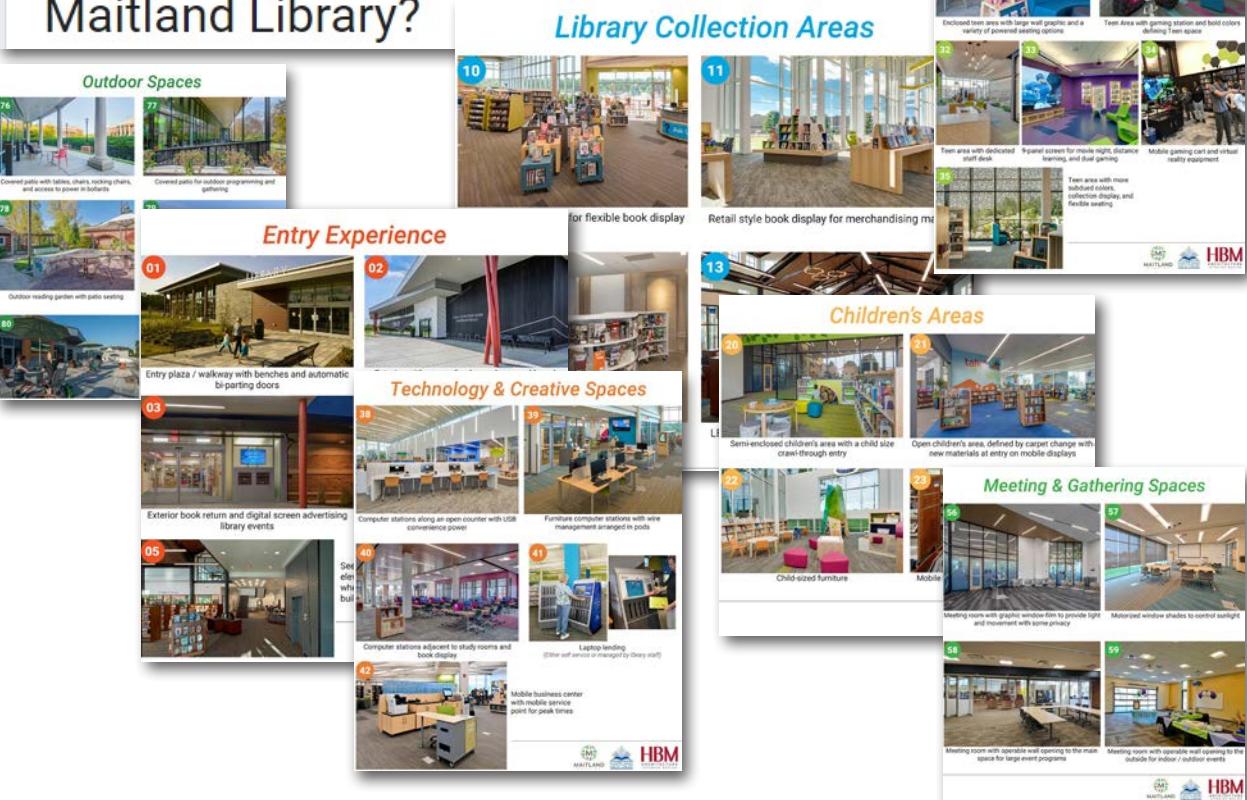
#### STEP 1: PARTICIPANTS ARE PRESENTED WITH NEW IDEAS FOR LIBRARY SPACES



#### STEP 2: PARTICIPANTS COMMENT ON WHAT THEY SAW USING POST-IT NOTES



### What Would You Like to See in a New Maitland Library?



### ONLINE SURVEY

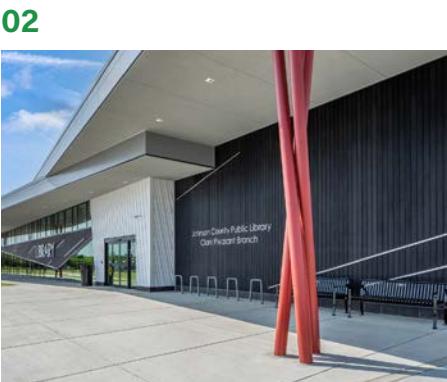
In order to capture the opinions of as many Maitland community members as possible, an online survey was provided for those unable to attend the in-person Mind Breaking sessions. The survey provided the same images presented in person, and asked participants to select the images showing spaces or features that they liked. Additionally, they were asked to leave comments regarding each section of images.

### A NOTE ON THE RECORDING OF RESPONSES

In order to organize and present the many collected comments from this activity into a comprehensive and informative document, some liberties were taken to editing and/or breaking up the original language of reactions in order to consolidate like minded opinions and make longer responses more concise. There were many respondents and not every comment was able to be featured in this book, but efforts were taken to capture the intention and meaning of all reactions. An "other" category was added to capture miscellaneous or general comments about the project.



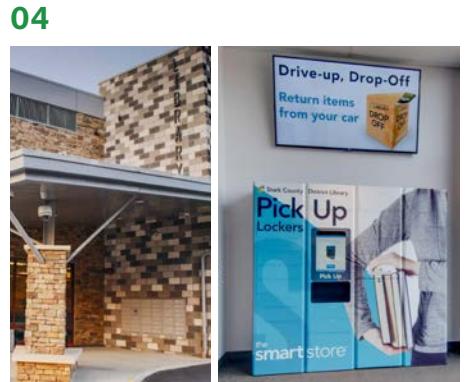
Entry plaza / walkway with benches and automatic bi-parting doors



Exterior with pops of color and covered bench seating

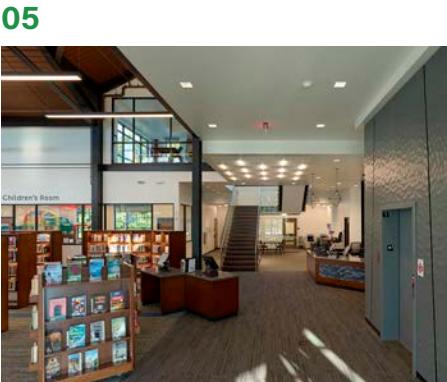


Exterior book return and digital screen advertising library events



Exterior lockers      24/7 vestibule

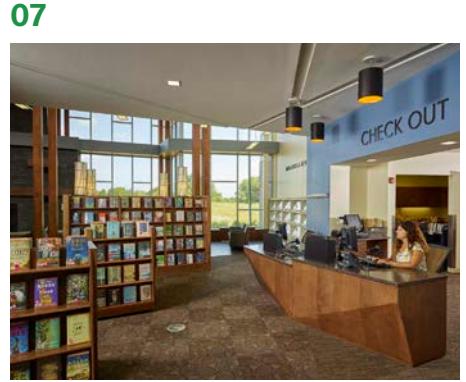
After hours pick-up lockers



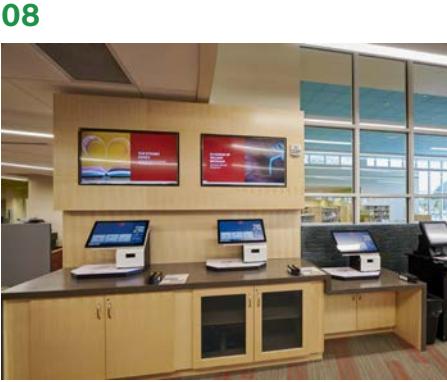
See books, staff, elevator, and the stairs when entering the building



Clear way-finding upon entry - you can see where to go to find the area you're looking for



See staff when you enter

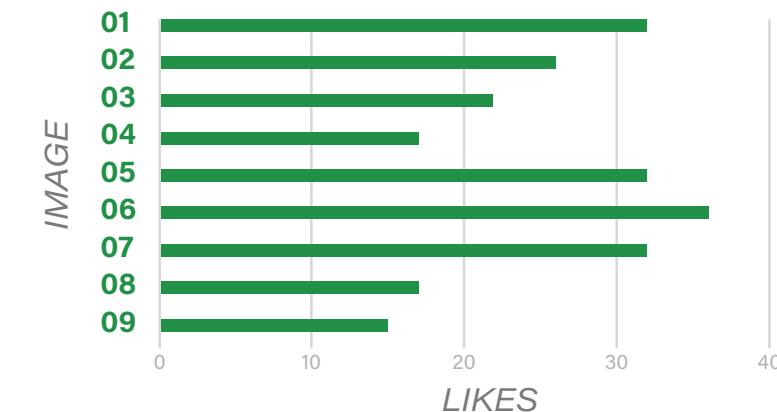


Self-checkout and Holds



See easy to browse, face-out book displays at the entry (both entering and exiting)

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Big open windows / lots of glass / natural bright light x16
- Would like outdoor book return / donation drop-off / drive thru drop-off / after-hours drop off x9
- 24/7 lockers x8
- Would like digital information screen advertising library programs / notifications outside x6
- Nice landscape / garden / green space near entry / do not want parking too close to entry x6
- The entry to the library should be obvious / large worded signage x6
- Welcoming feel / foyer area x6
- Do not like self-checkout stations x6
- Welcoming service/help/checkout desk visible x5
- Self-checkout x5
- Outdoor digital display not necessary x4
- Clear, directional, signage visible upon entry x4
- Interested in having more displays / new material displays x3
- Would like a covered, protected, entrance / cool space for the summer x3
- Space for community art display and/or community bulletin board x3
- Need drive-up window x3
- Do not like tall ceiling height / too much openness x3
- Too much open space x2
- Would like benches outside x2
- Soft seating / Comfortable seating near entry x2
- Do not like dark colors / brown x2
- Open - low shelves x2
- Book return x2
- Like earth tones
- Fireplace
- Bike racks
- Do not like the Lockers
- Do not like Walk up book drop

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- Like seeing staff immediately after entering x20
- Think self-checkout is a good idea x15
- Like easy wayfinding / seeing all spaces of the library upon entering x10
- Like the idea of 24/7 accessible lockers x9
- Like big windows and natural light entry x7
- Would like entry space to be open and welcoming x7
- Love the idea of exterior book returns x7
- Would like a drive-up drop-off x6
- Do not like the look of exterior lockers x4
- Automatic doors are helpful when carrying books or children / sliding doors are important x4
- Outdoor seating should be covered for hot/rainy seasons x4
- Like benches by the entry x3
- Do not think self-checkout is necessary x3
- Important for staff to see who is coming and going x3
- Like seeing all of the different spaces the library has to offer upon entering
- I like the covered outdoor seating
- The outdoor seating is a nice amenity to be able to step out to take a call or bring kids.
- Like the wide walkway with large windows for natural light.
- The lockers are great so that I can pick up a book at any time.
- It is inviting to see books, librarians, and other patrons as you walk in.
- Would like the entry to look fresh, modern, and welcoming
- Florida is too hot for outside seating most of the year.
- Would love a place to return materials from outside
- Exterior lockers are a great idea. Many kids with disabilities have a hard time going to the library. So gives moms a place to pick up books after they go to sleep.
- Digital screens aren't that important to me.
- The entrance should be protected from weather with broad, deep, eaves.
- Like having a central focal point welcoming patrons into the library
- Would like a drive up book return option so that I don't have to get out of my car.
- I think having seated areas covered to shelter from the sun and rain at the entrance is important.
- I like outdoor benches by the entry.
- Warm feeling to the exterior.
- An open concept is most welcoming.
- I like seeing books as you enter the library - keeping its core purpose in the forefront.
- Would like having covered outdoor areas to read and socialize.
- Exterior lockers for after hours pickup is a great idea that I had never considered.
- Entrance space should be open and not too cluttered.
- Shaded benches and bike racks in a safe area near the entrance is extremely important.
- It is nice to know where to go immediately upon entering an indoor space, it eliminates confusion and with staff/books visible it provides a very accessible and friendly space.
- I love how light and bright it is and clarity to see where to head.
- I like warm and inviting, not cold and stark, entries.
- I don't like the idea of outdoor benches.

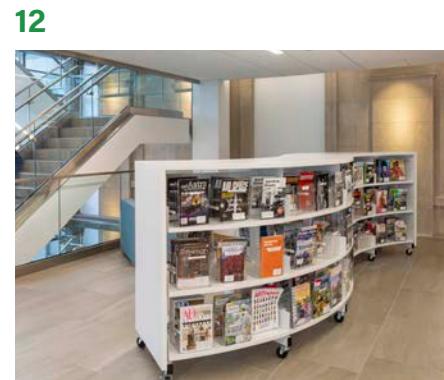
- Maitland library is a family! I love chatting with the librarians.
- Outdoor pick up and drop off streamlines ease of access for patrons.
- A nice outdoor area is very important for a welcoming library. Walking into a library you should always be able to see books and staff immediately so if you need help you don't have to walk around searching for a staff member.
- A lot of outdoor seating is absolutely not a good idea due to what it may encourage. I just don't believe we need a lot of benches outside.
- Do not love having the option of after hours pickup. This library is at the entrance of a neighborhood, not a commercial setting.
- We enjoy being able to easily ride bikes to the library and have a place to put them and be out of the way of vehicles unlike current situation where we park in leftovers of the parking lot like an afterthought
- Having 24/7 pick up and drop off is always a convenient option
- Entry Seating is underutilized. Would rather see seating inside.
- Love big windows for natural light.
- Outdoor seating should be covered for our hot and rain-swept seasons.
- Need some shade & shelter at the entrance, with trees and a substantial overhang of the building.
- I like the clean look of the entrance, and I like the self check out and hold option!
- It would be nice to see staff and the face-out book displays at entry
- I like to see staff when I enter. It is more inviting and allows people to ask for help. It also keeps the library feeling like a small town community where people talk to one another.
- Knowing where to go and how to explore is important design to be inviting. Self checkout makes the library more accessible to those with social issues and is convenient for those who prefer an automated experience
- A space that is too open could be noisy.
- Open concept makes me want to come in and walk around
- Being greeted by a person is part of our charm and not something I want to lose in a new space.
- People are one of our very best resources! And who doesn't want to see a smiling, approachable face when they walk into any establishment? Sometimes navigating new places can be tricky, and it's great to know someone is close by who wants to help!
- Large signage is great.
- I want staff to be front and center and engaged as patrons enter
- We enjoy the seeing the friendly, courteous, and helpful staff upon entry as we do currently.
- LOVE the idea of self checkout, definitely would help during moments of being very busy or some patrons who prefer a solitary minimal interaction experience.
- The ability to see staff upon entry is extremely important. It provides a welcoming atmosphere and also keeps staff informed about who is in the building.
- The staff is what makes the personal connection. The library is more than a book collection, it is a community space.
- I liked the clean open space where everything is easily found.
- Please position front desk and to afford staff clear lines of sight through most of the library.
- Based on comments from the public in the existing building, they enjoy being welcomed and greeted by a person, and seeing staff members available to help them as soon as they come in.



Mobile nesting tables for flexible book display



Retail style book display for merchandising materials



Mobile face-out book display units  
(Mobile shelving has lockable wheels for safety)



LED Illuminated shelving to highlight collections and encourage browsing



Traditional shelving with display end panels combined with mobile book display



Seating integrated with lower shelving creating quieter seating options



Angled shelving for better visibility of both spine-out and face-out books



Highlighted collections in fireplace seating areas

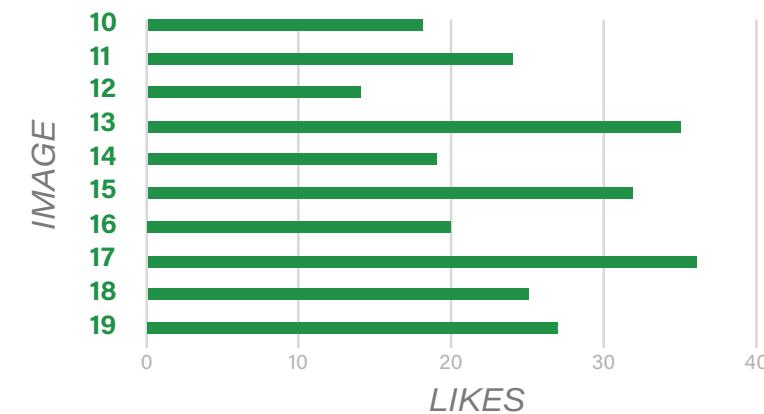


Touch-screen catalog stations for browsing collections



"Library of Things" / tool lending library

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- LED lights on shelves x9
- Mobile shelves / flexible shelving options x8
- Small group study space x7
- Do not like retail style displays / waste of space / Library not bookstore x7
- Living room environment / places to sit and read x6
- Bookstore/retail style display x6
- Touch screen catalog x6
- Like having mobile displays / displays between shelving x6
- Traditional shelving more appealing x5
- Charging stations x5
- Tool lending library x4
- Accessible shelving is important x3
- Do not like traditional shelves / tight shelving x3
- Fireplace area x3
- Angled shelves x3
- Not interested in a tool library x2
- Do not like design floor / Carpet x2
- Do not like living room idea / fireplace idea x2
- Like open and well-lit spaces x2
- Do not like angled shelving x2
- Do not like LED lighting in shelves x2
- Curved mobile book displays
- Chairs with power connections
- End panels
- Quiet reading room
- Movable furniture
- Do not like flexibility (shelving or seating)
- Do not like mobile stations
- No fireplace
- Do not want too much open space
- Lower shelving means fewer books

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- Prefer the look/experience of traditional shelving / don't want a bookstore x15
- Providing a "library of things" would be a fun and helpful asset x13
- Think a bookstore feel would be fun for browsing / seeing what's new x9
- Interested in new ways of displaying books x8
- Like the idea of highlighting books with LED x7
- Would like the charm of a fireplace x6
- The flexibility of mobile displays would be nice x6
- Would like comfortable, quieter, seating options x6
- Like shelving that makes books more visible x4
- Important to provide shelving that is accessible for all users x4
- Like having seating integrated into the shelving area x4
- Do not need fireplace / impractical x4
- Touch screen catalogs would be helpful x3
- I prefer traditional shelving over the other options. The books are easier to find.
- Books should be the focus in a library, not tools or a fireplace like someone's living room.
- Love the fireplace. Elevates the room.
- Our library quiet space is special and should be preserved
- More easily visible books when browsing and comfortable area to spend time reading or resting while other family members look for new books
- I absolutely love having seating integrated in the shelving area.
- Library of things is also a great, very helpful idea. We have one here that has cooking things like cupcake pans and such.
- I LOVE all of these ideas, but dislike the "fireplace" part. A seating area similar to the picture would be wonderful but perhaps with a different central display area.
- Inviting and warm. Cozy up with a great book and enjoy the views and fireplace.
- The angle shelving seems nice, but I'm not sure how it actually feels/looks in practice. Books on the lowest floor level are difficult for older users to access; shelves that are too high block views and are difficult for shorter individuals.
- I love having seating incorporated everywhere in the library. It really should feel like an inviting space to spend quality time.
- I prefer the angled shelving to the display end panels. I think they would grab attention quicker.
- We do not need a fire place in Florida how about an ice cream bar instead.
- I like a bit easier way to view shelving, and items to showcase current interests.
- Quieter seating or study areas are good.
- Also love the lending of things, as our library is small and having other stuff to lend makes us cool.
- Love the idea that book faces could be shown too
- Fireplace? Awesome!
- Technology priority, college-like atmosphere
- The library should be made as inviting as possible. Comfortable, cozy, warm, and accessible. All the ideas I selected reflect that. Also, the library of tools and other things is an amazing idea!
- I like the intimate, cozy atmosphere in the current library. Stacks and stacks of books make browsing inviting. Too modern decor is not welcome in a library where books should be the prime focus. Comfortable seating areas are also important.
- I like a more traditional look for collections. Having good lighting and better accessibility would be fantastic.

- I don't like the short shelves because I like to be surrounded by books I don't want to see people while looking for books I just want to be alone with the books
- Being able to walk to the library and borrow something like this would be amazing [library of things].
- The fireplace and seating area creates a great environment for the present while subtly nodding the unique feature of the historic library.
- Provides areas to sit and look thru books, while still providing storage for book display
- I like the traditional shelving and like the fireplace lounge.
- The touch screens would be very helpful in finding particular resources.
- Allowing people to check out tools is a fantastic idea.
- Traditional with updated elements
- We have a fireplace now which is lovely. Completely superfluous in Florida, but it's nice. I think it would be a nice way to carry over some of that cozy charm we have now.
- I like the little "hidey hole" areas in #15. It gives people more choice in semi-private seating yet readily accessible to the stacks. #17 provides cozy seating and easy to reach spontaneous reading ideas for inspiration.
- I feel like we've only just touched on the type of non-traditional lending items we could add to our catalog that would be highly relevant and useful to our community and patrons! Particularly high ticket items that realistically will only be used once or occasionally.
- The tools are neat!
- Library of things idea has a lot of potential - basic tools, tech items, etc. really cool.
- All these options are great, having a variety of seating areas would be ideal.
- I love the idea of a tool lending library!! That would be an amazing resource for our city!
- Move away from old models of library book placement
- Love the coziness that these images suggest! Makes services really accessible but comfortable and homey!
- The LED-illuminated shelving in 13 doesn't seem necessary as long as overhead lighting is adequate. Also, would maintenance of these be an issue?
- Showcases are impractical as storage but fine for highlighting new or themed books i.e. for a holiday or project. Lit standard shelving will hold more and is more practical
- I like the idea of modular space, being able to move displays allows more space to be used in creative ways
- A cluttered room is confusing to the eye. It should be organized, spacious and easy to navigate... maybe color coding or elevated signage to facilitate the visitor.
- I love the illuminated shelves!
- I like seeing what's new at the library.
- I think 10 and 11 look too "book store" as far as the display, but I love how much natural light is in those images! I love the illuminated shelving idea in 13, and I'm partial to the traditional library look in that image.
- The lights highlight the books and the bookstore style shelves make it pop against the other shelves.
- I like seeing some "stacks". Makes me very appreciative of the size of the collection. The versatility of movable cubes can be highlighting new materials or upcoming fun programs.
- I like the concentrated shelves, so we don't have to walk all over to find things in similar categories and provides some quite privacy to peruse the shelves.
- Illuminated shelving helps with finding what I am looking for. When books are set up on displays they may not be in any particular order thus making it more difficult to find. My toddler would pull books off the nesting displays.



Semi-enclosed children's area with a child size crawl-through entry



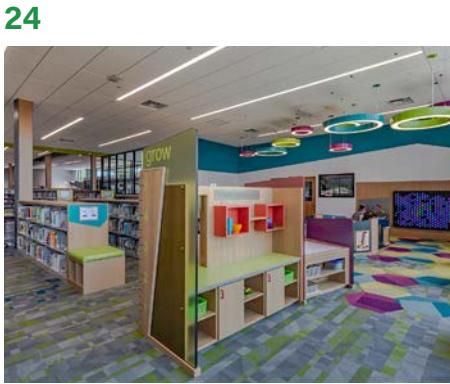
Open children's area, defined by carpet change with new materials at entry on mobile displays



Child-sized furniture



Mobile book bins for easy picture book browsing



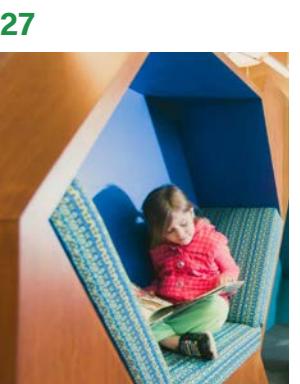
Interactive play elements for imagination play



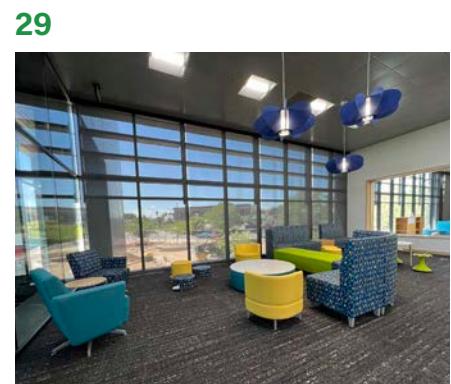
Combination of low-tech and high-tech interactive play elements



Seating for child and caregiver to read together



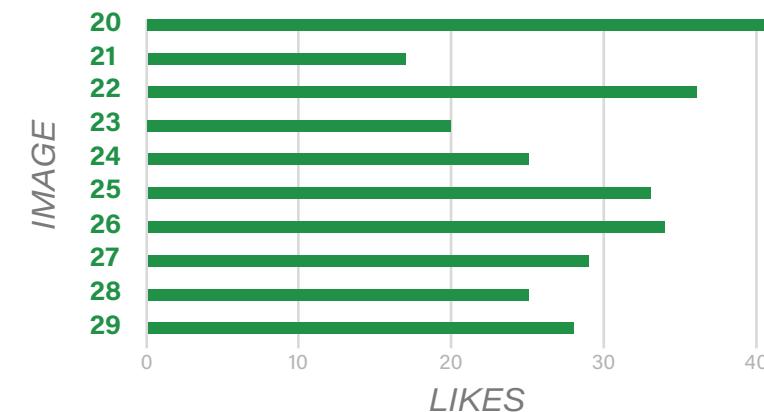
Semi private reading nooks



Children's area computer stations

Family space that supports multi-generational play and learning (adjacent to the children's area entry)

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Learn, Play Grow / interactive play area x15
- Child size furniture x11
- Colorful x10
- Family space x9
- Reading Nooks x9
- Chair and a half / interactive chairs x5
- Separated from rest of library x4
- Welcoming / visual opening x4
- Children's sized lower shelving / displays x4
- Spaces with flexibility / open access / Story time ability x4
- No large open area / playroom x4
- Bean bags, reading mats, comfortable furniture for kids x3
- Children's technology / teaching tech x3
- Glass separation x3
- Fun and interesting lighting x3
- Computer areas x3
- Semi-enclosed area x3
- Defined children's area x2
- A family zone is not needed x2
- Face out display x2
- Need seating for adults as well as children / soft seating x2
- Important to have a focus on books / less play elements x2
- More space for children
- Fun carpet pattern
- Playground
- Do not want children's area sound to be a problem
- Should not look like a store
- Play area too modern
- No gaming

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- Want children's area enclosed/protected so they can be noisy and themselves x18
- Children's area should have child sized furniture x10
- A variety of seating options that are family friendly is great x8
- A "family zone" would be fun and used a lot x7
- Children's space should be colorful and bright x7
- Love the idea of a crawl through x7
- Reading nooks are a fun option x6
- Children's technology/computers are a great addition x6
- Children's area should not have too much technology or screens / focus on books x6
- Interactive play elements would be fun for kids x6
- Child height shelving / browsing bins is important x5
- Provide space for kids to play / have story time x5
- Library should not be a playground x4
- Vibrant and engaging for kids, looks welcoming and bright
- As a mom an enclosed children's area would make us go to the library a lot more. They would love a crawl through.
- Easy for children to enjoy books, adults to see children, and open for reading time. Libraries are not playgrounds. Happy place but not a recreational area
- Ideally the children areas would be separate from the places where working adults or adult browsers are looking for quieter spaces.
- I love the idea of a completely separate space dedicated to our younger beginning patrons! Being semi enclosed serves a multitude of purposes: safety, noise reduction in other areas of the building, comfort of patrons, ease of finding appropriate materials.
- Flexibility will allow seasonal makeovers.
- The love of reading should be encouraged always. A semi enclosed area that allows kids to be not-so-quiet without being rowdy (it's a library after all) and is geared towards them in scale, decor, and whimsical touches like the crawl through entrance are magical for kids.
- The crawl-through is exciting for children but also slows them down to help keep them in parent's sight in the semi-enclosed area. Also, we like to let children be children and the semi-enclosure allows them to enjoy their natural voice levels.
- A closed or semi-closed children's area is useful, especially because it allows for children to make noise without disturbing those who are studying or reading. Child size furniture is essential.
- I think face out display is most important in the children's section. Kids get excited about the illustrations and that's really what entices them to pick up a book. I like the child sized furniture but there should also be places where adults can sit and read with the smaller children.
- As a parent of 4 young children, I love the idea of more exclusive children's area. I personally find it stressful to visit the library when there are a lot of adults because I don't want my children to be too loud. Letting them have a safe space is critical to me!
- Love all of these ideas. Would love to see a space where children are encouraged to play without having to worry about being quiet while also reading and learning.
- Special entry is fun for kids, either a separate room to help contain music, singing or reading books out loud. Designated children's area is very nice.
- Children can find quiet areas to read their books as well as play with the others.
- An open area is really unappealing to me - I like letting my kid browse and play without worrying about disturbing adult patrons. And an enclosed space like we have now keeps the littles attention focused on their books and stuff rather than wanting to wander.

- Enclosed helps parents, mobile displays can be easily changed, child size furniture- yes!
- I have little kids - these look enticing for little kids to explore and find great books; plus semi enclosed is great for parents
- What's most important is space for the child to move and read and explore. Also this area needs to be separate enough that young children can speak at a normal volume and not disturb the rest of the people in the library. Also, be sure there's a great space for story telling.
- A semi enclosed children's space is ESSENTIAL in my opinion. Sometimes kids can be loud, and it helps to prevent disturbances to other patrons. It also would allow for some kids programs to be done within the children's room. More events could be scheduled in the regular community room if some children's activities were elsewhere.
- I think the crawl area and kid sized furniture is very fun for little ones
- I do not like the idea of an open children's area, designated by the carpet. I love the little crawl thru on image #20! That would be so much fun for a kid! Of course, kid sized furniture & mobile book bins are a must :)
- Love the variety of seating options, family friendly, semi enclosed for kids to play while reading
- Interactive elements combined with technology is beneficial. When I take my kids to the library I encourage them not to look at screens, but I think it's important to have technology for kids who may not have access to them at home to be able to learn how to use them.
- Love all of these. Definitely do all of these. My son would love it.
- Having spaces where a caregiver can read to a child is important.
- We had an iPad kiosk in our children's room years ago and it was a nightmare. Low tech play options are easier to maintain and foster more creative play. I love the idea of family spaces since very few people come in one-on-one with a child--usually there are siblings, friends, or other adults in the party as well.
- Libraries are not playgrounds or museums
- Every child has a different perspective, and different methods of learning and retaining knowledge, so it's very important to have multiple types of activities to suit many personality types and interest levels!
- I wish we could avoid screens in the children's area. In general kids are exposed to too many screens throughout the day. They should be encouraged to use their fine motor skills, imagination, problem solving skills, and attention during their time at the library.
- I like how light and bright these areas are. I do not like the little cubby nook in 27 (seems like a fuss waiting to happen and unsanitary)
- I love all of these - as a mom of two little boys, space for the 3 of us to engage together with books and activities is a plus.
- Technology is important and this allowed access for all kids that might not have one at home. Computers and games are my older kids favorite things to do at library
- I like the idea of computers for kids, for keyboarding classes or other types of instruction, but I don't want iPads in the kids area - it took my kids years to stop asking about the ones that used to be in there, and when we go to the library I don't want it to be screen time.
- Seating with caregiver is nice. Children's computer area would be popular and used a lot. Anything that encourages fun, reading, and books is a great idea.
- Shared reading spaces is great because parents love to interact with kids in the children's room. I dislike the idea of any type of technology play being there because children are already raised on iPads and need a break to foster healthy activities and hobbies otherwise.
- I don't think we should have any high-tech play areas because that is all the kids will want to do so I think there needs to be just needs to be interactive play that is not technological at all.
- Not wild about play areas inside. Put a playground outside.



Enclosed teen area with large wall graphic and a variety of powered seating options



Teen Area with gaming station and bold colors defining Teen space



Teen area with dedicated staff desk



9-panel screen for movie night, distance learning, and dual gaming



Mobile gaming cart and virtual reality equipment



Teen area with more subdued colors, collection display, and flexible seating

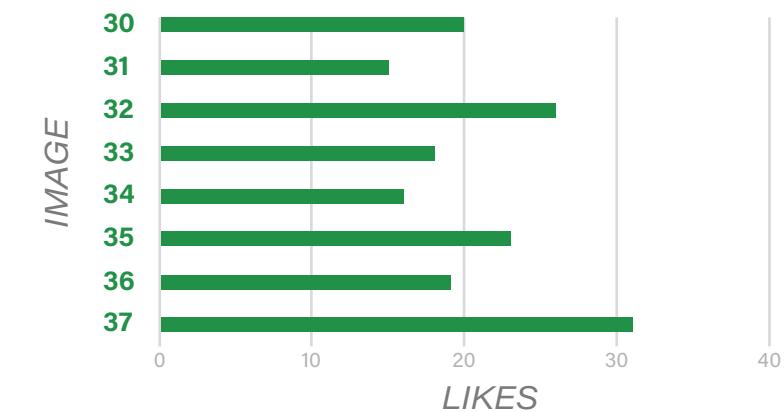


Teen area defined by furniture with a variety of seating types, all with access to power, and located adjacent to study rooms



Teen area with flexible furniture, perimeter shelving, and acoustic wall panels for noise reduction

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- No gaming machines / Virtual Reality / large screens x9
- Virtual Reality x7
- Comfortable / soft seating / teen furniture / bean bag chairs / social interaction x7
- Acoustic sound panels x7
- Quiet spaces / study area / places for tutoring x6
- Teen should have a dedicated, potentially enclosed, space x5
- Natural light / bright light x4
- Large screen / movie nights x4
- Colors shouldn't be too colorful and childish x3
- Seating should be comfortable and not rigid / cold x2
- Important to have staff desk for Teen area x2
- Colorful wall art x2
- A lot of books on display x2
- Gaming area x2
- Full visibility x2
- Semi-private nooks
- Open teen area
- Self-checkout
- Curved window
- Staff desk
- Limited space
- Like Booth seating idea
- Computers
- A dedicated Teen staff desk isn't needed
- Need own dedicated area for Computers and 3D printers
- Do not like Colored lighting

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- **Teens need spaces to study/tutor/work in groups x10**
- **Need a designated staff desk for oversight/assistance x7**
- **Fun gaming, movie nights, etc. will attract teens x7**
- **Should be designed with more subdued colors than children's x6**
- **Flexible, comfortable, social seating would be great x6**
- **Should be a colorful and fun space x5**
- **Acoustic wall panels would be great to mitigate noise x4**
- **Teens need access to power and charging x4**
- **Library should not be a space for gaming/more screen time x4**
- **Teens like technology and should have access to it x3**
- Dedicated staff desk is great for supervision. Movie nights and cutting edge games may encourage teens to hang out at the library which is great.
- Gaming areas are overused at home and the library can be a reprieve from that focus. Please do not spend city dollars on more ways for kids who already game too much to game more.
- A large TV gives options for events and alternative uses of the space. A VR experience would allow more to experience this cool but expensive upcoming technology
- I think these look great. I think the virtual reality area would be good for everyone, not just teens.
- Make it bright and fun for teens.
- Fun and inviting, not too focused on gaming or technology
- Would love to see tech available for teens, but most of the teens we've spoken to just want their own computers and spaces to study. Having staff nearby is almost necessary.
- I think it's important to the mindset of teen patrons that they have their own well defined space, and is equipped to keep them connected in the way they like best- either digital or analog.
- Teens will come to the library if it offers things that are cool. Big screens, virtual reality equipment, searing areas, gaming will all appeal to them. Having a dedicated librarian will also help them set the right tone and keep in mind they are in a library.
- I like the transition from child to adult with subdued colors and a staff desk for the area.
- Technology, gaming, flexible seating!
- Teens will like that there is a gaming station
- I think you gotta play it really cool with the teen area. This isn't a cruise ship, and no teen wants to go to a teen section that is trying too hard. More subdued colors, charging plugs, comfy seats, and lots of good books. Perfect teen section.
- The colors can make the area more eye-catching for teens to see and more areas to hang out in are great.
- Areas where teens enjoy coming and gaming nights or movie nights with teens in mind is encouraging them to use their library. A few homework cubbies, or study areas are good too!
- I like all of these options but I think teens would prefer muted colors. Today's teens are very into aesthetic and neutral colors. I think the bold, loud colors will make them feel like it is a kiddy space and they will not enjoy spending time there.
- I love the idea of noise reduction & a variety of seating types, with access to power, etc. A combo of both images
- Nice long work table with charging stations. Perhaps have small areas for study groups.
- Because having a youth librarian is vital Kami changes lives for the better every day she needs a desk here

- No gaming stations they need to be reading books they all have games and screens at home they should have a maker station, with circuits and 3-d printers so they can be creative NO MORE SCREEN TIME
- I love all of this. In contrast to my opinion about keeping screens/tech out of the small children's space, I think it's absolutely great to see it here because the library should be a place for teens to hang out. The movie night idea is fantastic. I also like the VR option not necessarily because VR, but I'd like a space for kids this age to be exposed to and learn different technologies. Wouldn't it be great if Maitland teenagers came to the library to hang out! We have so few spaces for this age group to get together and interact. I would like to see a space dedicated to presentations/discussions (which could be served by the meeting spaces generally discussed here). But it would be awesome if we had people in the community willing to host lightning talks on things our kids care about. We could even have a suggestion box for them to tell us what they want to hear/learn about (yoga/meditation, intro to finance, etc - things they don't get at school). We need all generations speaking to each other.
- Designs that make it clear this is an area dedicated to teens is good, even if the space is relatively small.
- "32 looks very open and appealing, I think an area that has noise proofing in the room would allow the teens to have fun on the mobile carts. Have a large drop-down screen, instead of the nine panel screen that only allows two teens to play a game. A wall of video game monitors would allow more teens to be active and participating in games."
- I don't think a gaming and movie area is necessary at all in a library. Library's are about reading and learning, not watching movies and playing video games. That just takes so much out of what a library is for.
- My teenager loves reading but finding new books would be more helpful with a staff member more knowledgeable on teen/young adult book collections.
- Like subdued color palette. Want to see space for my pre-teens and teens to organize group study sessions.
- Is this to be a gathering place for teens or a place for them to study quietly?
- I'm a long way from my teen years, but I'm not sure all the gaming options are needed. Don't teens already have access to all of that at home or on their cell phones? And is a big differentiation between teen & adult areas really necessary? What do teens need & want that adults don't?
- Noise reduction definitely important to keep the whole space from becoming an echo chamber.
- Great separate areas to read or study
- Love the idea of having seating where they could plug in/charge electronics.
- The flexibility of furnishings is great, so one space can be reworked to facilitate all kinds of programming.
- Study areas that are quiet (and probably apart from the general teen area) are a huge plus for tutoring, group projects, or study groups
- Think a little more space for quiet in case a teen is there studying is important
- These are both nice. Would love to see secluded reading/study areas for teens that are more introverted.
- I like the mix of seating types in 36 and would prefer to see the computers in a separate section away from the books/quiet reading spaces.
- As they get older having the availability to meet and work on projects together in a private section with software to assist on computer assignments would be beneficial. Especially helpful to those that may not have access to such at home

38



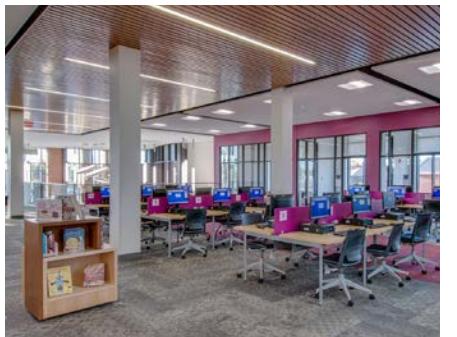
Computer stations along an open counter with USB convenience power

39



Furniture computer stations with wire management arranged in pods

40



Computer stations adjacent to study rooms and book display

41



Laptop lending  
(Either self service or managed by library staff)

42



Mobile business center with mobile service point for peak times

43



Recording studio with musical instruments that can be checked out

44



STEAM / Robotics Lab that could double as a small group meeting or "messy" program space

45



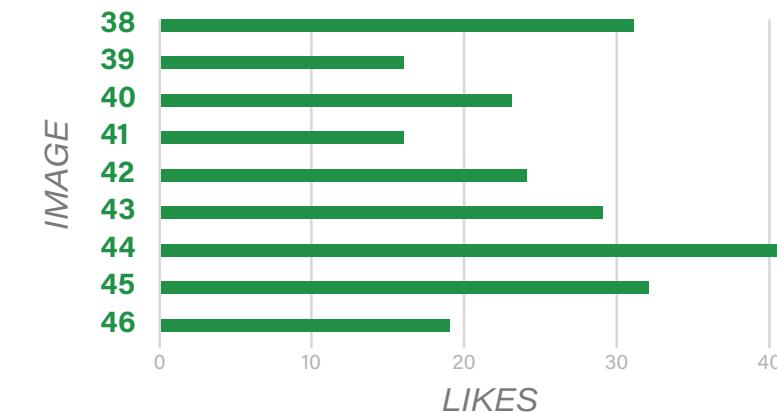
Technology rich Learning Lab with computers, 3-D printing, quilting machine, etc.

46



Mobile power towers to provide additional outlets throughout the space as needed

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Recording studio x9
- Program room for S.T.E.A.M. / robotics / messy crafts x8
- Computer stations x7
- Business center with mobile service point for peak hours x4
- Classroom type environment / learning lab x3
- Power towers x3
- Laptop lending xx3
- Mobile staff desks near technology x3
- Laptop lending is too expensive x2
- Do not like/need learning labs / creative spaces x2
- Charging blocks lending
- Kitchen
- Different visual environment
- Roll out marketing of new technology is a good idea
- Do not like mobile power towers

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- STEAM / maker space is a great idea x10
- A recording studio would be a great asset x7
- Business Center machines are a great resource for the community x6
- Interest in semi-private work stations / more space to work x6
- Interested in introducing different types of creative technology x5
- Maker space should be flexible for changing activities / trends x4
- Interested in sewing/quilting machines x4
- Concerned about expense and value of investment in technology x4
- Laptop lending is a good idea x2
- Laptop lending is NOT a good idea x2
- Laptop lending helps give people computer access with the freedom to sit where they are comfortable and have privacy.
- A laptop lending system seems like it would be abused and hard to maintain a quality experience. A print station would provide many uses for school children as less and less homes have printers/scanners
- I would print at the library
- However public computers are managed, they need to be well within view of staff.
- Laptop lending would free up space and give patrons who need to borrow digital resources or access the ability to use the devices in a more private manner. Although, the mobile business center would be excellent for our regular public access computer users!
- I like the setup to be in such a way that it affords semi-private working conditions
- Mobile business center will be in high demand, most of our computer users ask for more tech/services like this.
- I feel like laptop lending and possibly USB are going to become dated regarding technology - they may not be worth the investment.
- Think these ideas can really benefit all income levels for families
- This creates more accessibility to the internet.
- Mobile business center would be great for those who need to fax, or copy items. Private or semi private workstations for privacy is nice too. Some people may be working on sensitive financial or personal matters. No one needs noise, distractions, and nosy neighbors.
- There are a lot of people who work from home in Maitland and are craving an "office space" to get out of the house and socialize a bit. I'd love to see a dedicated space for that, including enclosed booths to take meetings/calls.
- I like that there is at least a little space & privacy with these.
- More privacy while working and cleaner look/feel. Useful near study rooms if working on a project involving technology
- Prefer better seating space...I utilize the computer stations currently on occasion and the seating is a bit awkward...in a post pandemic environment...I've had people sneezing and coughing seated very close to me....prefer better solutions for this.....
- All of these things would be great, but also for the music, maybe also combine it so that it can be a recording studio for podcasts or other videos, not just music.
- This is all really cool and impressive stuff, but it has to be done well to be useful for its intended purpose. That means maintenance and skilled staff to operate and train on it. I'm not sure Maitland has the scale or the budget to support all this, but if there's a plan that can handle it would love to see it!

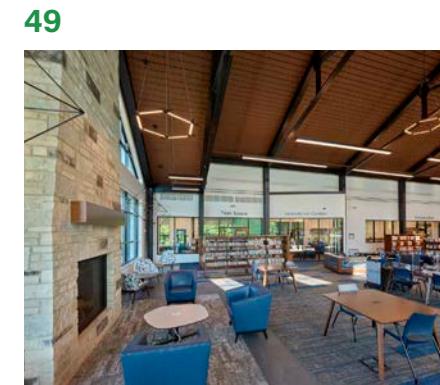
- Yes to a music space!! Steam lab too. Maybe an art room/maker space.
- Maker spaces and STEAM spaces are trendy, but trends come and go. Having a modular room for multiple purposes would serve the future of the library better.
- This is a great idea for a multi-purpose space that could be utilized by every department of the library! It would be excellent to have a space that could handle messier programs.
- All great ideas. The musical instruments and recording studio will draw many kids! Also the messy creative space is a great idea!
- I like all of it as it may all add value.
- I love the music idea and the learning lab is also awesome.
- More programming for kids with these tools would be amazing
- These areas are very nice for those who will have unlimited space and budget. Just because it is there, does not mean every amenity imagined can be offered. Appropriate staff, expensive equipment to loan, and things not pertaining to libraries can bog down staff availability, money for more popular programs, and have high repair and maintenance responsibilities.
- Music is essential this would actually be neat and about the only appealing thing to having the new library
- I love a library that goes beyond books. The robotics lab is so cool and my sons would love that. It would be great to have music lessons offered through the library. I think a lot of parents would pay for additional classes and library services like these. I would certainly pay to drop my 6 year old off for an hour every weekend to learn robotics. I also think offering immersive language classes would be cool.
- It's important to have spaces where the use of the space can change over time, depending on use and demand for services
- Robotics lab and quilting machine would be awesome!
- A recording studio is just ridiculous to have in a library. I think having 3-d printing and quilting machines is just such an unnecessary expense in this library.



Glass enclosed quiet reading / study room



Open booth seating



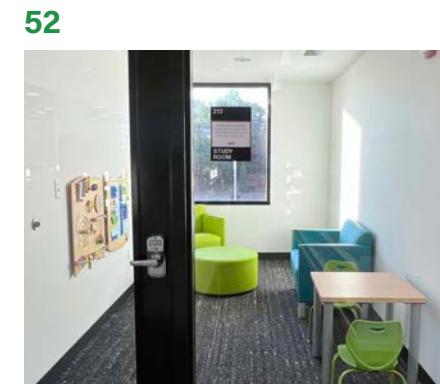
Combination of table and chair seating with access to power



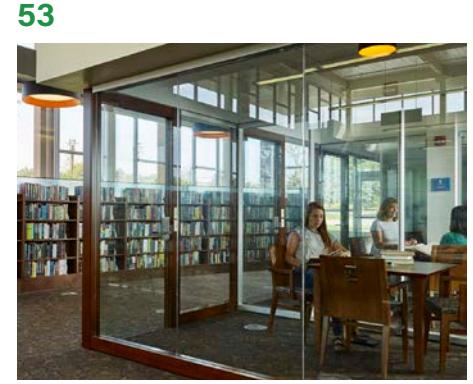
Using furniture to create focused / study spaces  
(Either for 1 or 2 people)



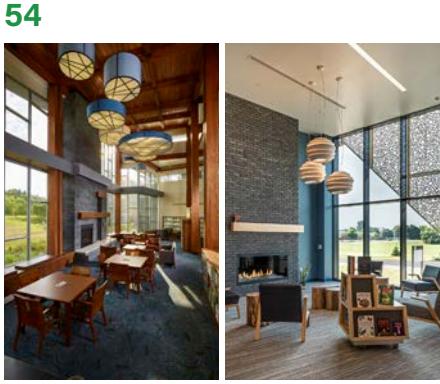
Small group study rooms with integrated technology and graphic window film for privacy



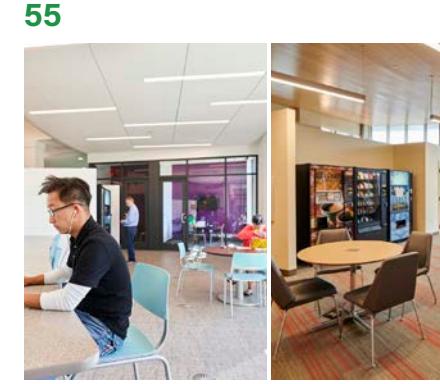
Family study room with table seating and interactive play elements



Using demountable partition walls to create study rooms for future flexibility

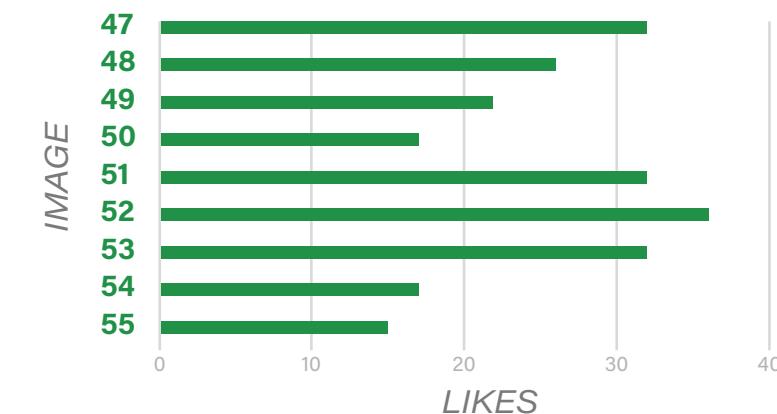


Fireplace seating areas with table and chair seating or soft seating



Counter top and cafe table seating adjacent to self serve vending machines

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

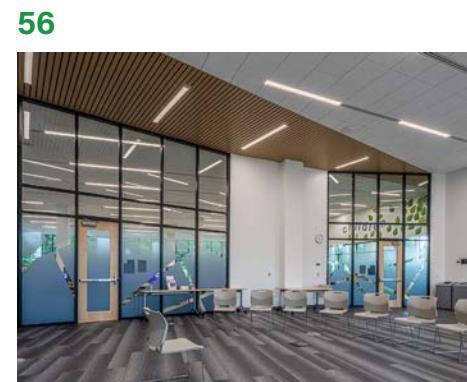
- Small group study rooms x19
- Open booth seating x13
- Quiet reading x12
- Refreshment area x10
- Seating around fireplace x8
- Flex study rooms x8
- Various seating types x6
- Family Room / Study room for caregivers x6
- Soft seating x5
- Small study tables x4
- Screened in space / window film designs x4
- Do not like fireplace x4
- Lounge seating x4
- Do not like booths x4
- Too much open space x3
- High back seating x3
- Study room sign-out tablet x3
- Seating w power x3
- Natural lighting with automatic shades x3
- Separate rooms made from glass x3
- Vending/refreshment x3
- Bright light or telescopic light x2
- Studying for 6-8 people x2
- Large windows x2
- Glass-enclosed study spaces x2
- Do not like partition walls
- Cozy aesthetic

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Family/Caregiver study rooms would be useful x8
- Glass enclosed study rooms are a must x7
- Spaces for small group work are needed x6
- Would appreciate having vending/refreshment options x4
- Comfortable furniture should be provided for reading/studying x4
- It is a bad idea to have food/drink/vending in a library x4
- Do not like the look of booths x4
- Need quiet reading space x4
- Would like a cozy fireplace seating area x3
- Like having a variety of seating options x3
- Like the open booth seating x2
- There should not be a fireplace x2
- I don't like the booth thing - looks like a chuckee-cheese to me.
- I like the open booth seating
- Private study/quiet areas are great.
- This type of space [living room style] seems more inclusive and useful for all types of patrons to enjoy.
- Quiet reading rooms are important in a library and chair and table seating are cozy and inviting. Avoid a restaurant feel.
- We need some very quiet areas, which is what I like about #47, it seems very conducive to study. #49 would be nice in addition to that for more casual reading of books and periodicals.
- Study area should be enclosed. I like the enclosed study spaces but since this can accommodate more than one person, it shouldn't be in the enclosed space.
- The furniture really looks comfortable for studying or working
- Enclosed study rooms is a must!! Do not put these rooms next to the children's areas.
- I really like the focused study spaces - especially more for the teen space. The booths would be great in the little kid area. That way families could play games/puzzles together.
- Small tables and seating options seem to work better. For large tables, individuals seldom want to crowd together and sit directly next to someone they don't know, so the space isn't utilized well.
- BIG no to the booths, feels very much like a restaurant and would allow for some people to sleep easier
- Having a booth is just weird its like a diner. I absolutely love the idea of private study rooms though and combination of table and chair seating.
- I love the out of the box style of seating that you would not normally see in a library. And those windows - can the building please have gorgeous windows?
- I always went to the library to be in a comfortable low stress environment that the open space gave me. It felt less like a sterile classroom environment which made me more comfortable and made it easier to study
- Bring the outdoors in and keep spaces flexible.
- I would bring my kids to a family room to get work done and allow them to read/play/homework in a confined area. Rooms that can be converted into larger or smaller areas will always be useful.
- Different seating styles gives customers alternatives.....
- One question I've been asked MANY times over my years here is if we have vending machines, or sell snack and refreshments (seconded by asking where the closest convenience store is located), so I think the idea of cafe seating and vending options is excellent!

- Group projects need a place to work, and simply quiet spaces are important. My older kids needed this for conference calls when the house was full of house guests and Christmas cheer, and they needed to take a work call.
- So many people ask for private study rooms for working together and tutoring. The family study room with play elements would be such a help for struggling parents. And of course, #54 keeps the warmth and cozy feeling of the old library.
- No fireplace. It doesn't seem practical or even safe.
- I think it is a terrible idea to have vending machines. Main service - books. Food/drink is the enemy of books. And technology.
- A cafe is a great way of getting people to stay and read or study/work for a while.
- Room for small book clubs, group projects and group study would be nice.
- In Maitland, perhaps a cafe with vending machines could be outdoors. If it was inside, it might be a problem to keep clean and quiet. However, a courtyard with covered vending machines would allow the consumption of drinks and snack at the library, but outside the building in a pleasant seating area. It's Florida - we can be outside in the shade most of the year.
- LOVEEEE comfy and soft seating--very crucial to a study room. Absolute NO to vending machines as people in public places can be obnoxiously disgusting with trash and food. No need to encourage that because it's likely those would be brought out of the cafeteria and strewn across the rest of the library.
- Fireplace would be cool!
- Having smaller study spaces available for patrons to do distance learning, Zoom calls, or private/small group study would be fantastic. I'd suggest these spaces be glass so staff can keep an eye on things. The family rooms are a great option for caregivers.
- There should never be food in a library. A cafe and vending machine is a horrible idea because people are gross and I'm going to have to clean up after them even more. Horrible horrible idea.
- Graphic window film and movable walls sound like a winning combination.
- Would like a real cafe rather than machines.



Meeting room with graphic window-film to provide light and movement with some privacy



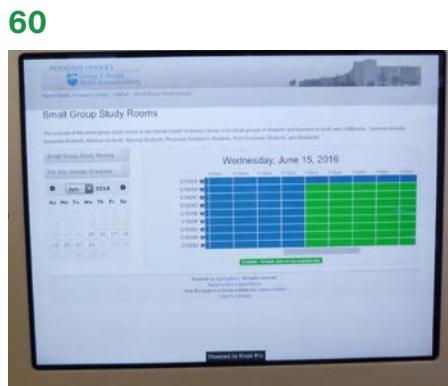
Motorized window shades to control sunlight



Meeting room with operable wall opening to the main space for large event programs



Meeting room with operable wall opening to the outside for indoor / outdoor events



Meeting room reservation system



Meeting room with flexible technology



Youth Program Room with overhead door for flexibility in program size

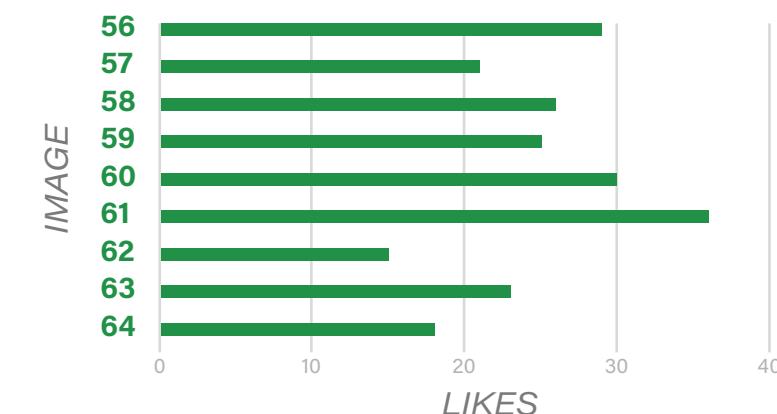


Enclosed Family Activity Room with durable finishes for play, crafts, programs, etc.



Family Activity Room open to the children's area with durable finishes

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

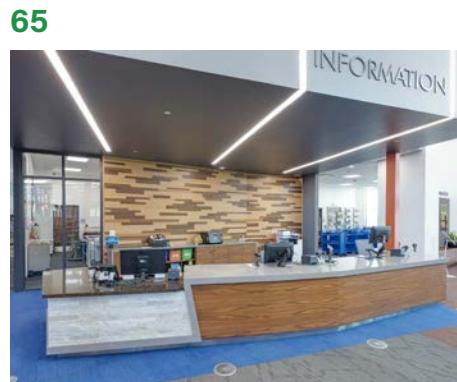
- Mobile walls / Movable glass wall x15
- Multi-functional meeting spaces / movable furniture x12
- Tablets to reserve / Meeting Room AVI tech x10
- Lots of windows with automatic shades x9
- More meeting space x8
- Garage door / operable wall to outside x7
- "Clean floor" and durable finishes x6
- Natural light x5
- Family activity room / Sensory Room x4
- Youth programming room x4
- Exterior access to park/large exterior patio x4
- Do not like interior to outside space mix x3
- Digital screens x3
- Do not like movable walls x3
- Small group space x2
- Visibilities of programming x2
- Do not want vending machines X2
- Do not want privacy film x2
- Do not like garage door x2
- Separate entrance
- Space for book clubs
- Demonstration kitchen
- Storage
- Window Film
- Coffee bar/ vending
- Height adjusting tables
- Various-sized meeting rooms
- Do not need large spaces
- Do not need food service
- Avoid west-facing windows
- Do not want full wall of windows

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- **Youth should have their own programming space x6**
- **Flexibility is important for library program rooms x5**
- **Meeting room reservation system would be helpful x4**
- **Dividable meeting rooms would provide options for coinciding meetings x4**
- **Like the idea of durable floors / surfaces in the youth program room x3**
- **Indoor/Outdoor meeting space would be great x3**
- **Garage door is a bad idea x3**
- **Interested in outdoor event space x2**
- Like the tall windows and space seems professional rather than looking like a school
- Configurable elements give more options for library events and programming
- A dedicated meeting room is a good idea.
- Indoor outdoor would be great
- I like the idea of indoor/outdoor options!
- This would be a great option [dividable], especially when you have 2 different groups who are looking to have meetings/programs on the same dates.
- As I said earlier the library is not just about books but about community. All these ideas help foster community by providing spaces for events.
- I don't think privacy film is needed as long as the meeting rooms can be quiet. I don't think a garage door opening for an indoor/outdoor area is smart, because I think it will be a huge waste of air conditioning. I would rather see a huge overhang and patio for this purpose that might be face and then hopefully you don't need shade control if you have proper overhang.
- I like the adjustable blinds rather than graphic window film. I also like the idea of being able to open it up. Would make the meeting area more versatile.
- Something versatile is good!
- Don't think we need outdoor events at the library too hot!!
- Sun protection on the windows is essential for certain times of day. I like the flexibility of the movable/operable walls for events.
- The outdoor access seems like a good idea if security is not a problem.
- [outdoor event door] Nice idea. Maybe if we had cooler weather and no bugs.
- They all look like good ideas to keep the options open to encourage use of all the spaces with flexibility to use smaller or larger areas as needed and keep the intense sun out
- Books should be the focus, not multiple meeting rooms.
- Having a meeting room with technology would be nice
- Family activity room is a must.
- The idea of a more modular space fits well with remaining adaptable. I like the idea of a separate space for youth programs.
- Youth Services should absolutely have their own programming space, so that they have a dedicated area that doesn't need to be quickly turned over/ cleaned up to make way for an adult event. Story Time set up is definitely a lot of work, so if we could minimize the number of times we have to take it down/put it back up, it would lead to much more time that could better spent doing other tasks.
- I think all have some level of value except the workshop area open to the kids area. Durable surfaces make sense.
- The open, but flexible spaces are great for movie programs, board meetings, book clubs, arts and crafts or music class, and big enough for yoga or tai chi or such other.
- You need an easy way to reserve rooms!!

- We would definitely need a meeting room reservation system. I'd like to see more options available for smaller meeting rooms 1-5 people that can be rented out for those who work from home.
- It would be cool to have a sensory room with swings and sensory tools for kids that need them.
- I like the idea of enclosed rooms and the flexibility - and the durable floors
- Love--a designated space in the children's area for children's activities is very important i feel
- Reservation system to assure you can meet in a place together with others when necessary. Children's area to give a place to kids to play/crafts/storytelling without interference with the rest of the library
- Wholesome youth programs are good for society.



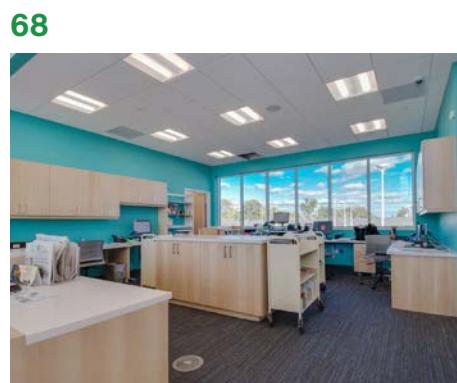
One-stop desk for all library services



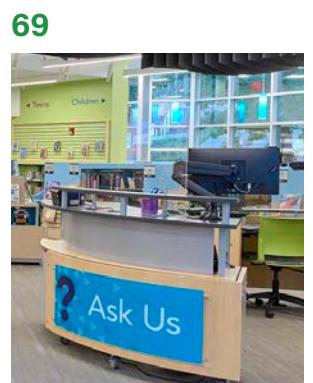
Height adjustable service desk workstation



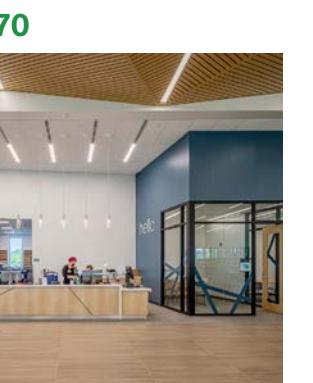
Circulation desk open to the staff workroom



Workroom behind circulation desk with perimeter work stations and center islands with storage



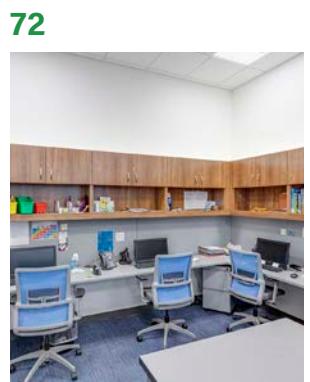
Mobile service desks



Service desk with visibility into study rooms



Staff workroom with overhead storage



Flexible counter seating work stations



Mobile storage islands for projects, inter-library loan, etc.

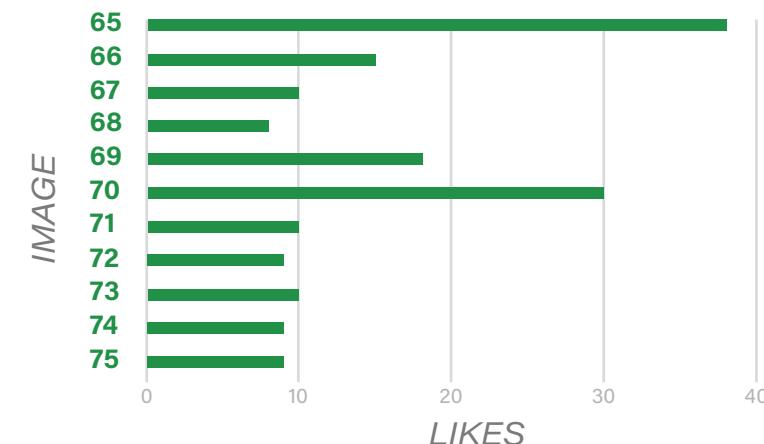


Staff workroom with open space to work from book trucks



Staff lockers and secure rolling carts for personal supplies

WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Private Staff workroom x8
- Visibility / signage is important x8
- Mobile service desks / smaller desks on casters x7
- Do not like open workroom x5
- Bookstore x4
- Obvious and approachable desks x4
- Accessible counter x3
- Program workrooms x3
- Prefer one-stop desk x3
- Open workroom x2
- Lockers x2
- Do not like mobile service desk x2
- Staff need a good amount of space
- Delivery entrance
- Warm hardwoods
- Natural lighting
- Children's area should have their own service Desk
- Want a service desk near technology
- Do not like seated workstations

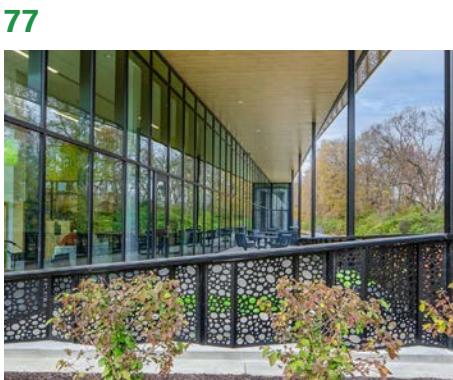
## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- **Like one stop help desk convenience x4**
- **Staff need a private workroom to get tasks done without interruption x3**
- **Staff lockers are a good idea x3**
- **Staff need a line of site to all areas in the library x3**
- **Like the idea of having adjustable height desks x2**
- I think adjustable height workstation is excellent.
- Children's area should have their own checkout
- I like the model of having some backrooms for staff. Adjustable heights on service desks would make them more accessible to all members of the public.
- Being able to go to one spot to have any type of question you might have would be wonderful for patrons!
- Library staff make the library! Anything that makes them accessible to the patrons is a great idea!
- A general greeting station is very important to the feel of a true library. Staff workrooms and mobile work stations are great for special programming, and the workrooms are necessary for staff to continue behind the scenes daily duties per job descriptions.
- Have everything in one place I hate having to go around the whole library looking for the right person with the answers I need
- I think a service desk should be closer to tech area so patrons are encouraged to ask for tech help from librarian
- Different tasks should have their own desk areas - reference, check out, youth - not combined.
- I find these desks rarely get moved so unnecessary to have them mobile
- The staff could use a private work area. Working with the public can be exhausting and being able to do some things without interruption would be good.
- Our current building has far too many blind spots. Being able to have an eye on most parts of the building, including study rooms, would be ideal. Staff definitely needs more storage space for programming materials than we currently have. I also like the idea of lockers--more than one of us has had belongings stolen from our public-facing desks.
- Each person have many different tasks on a day to day basis, so this [flexible work spaces] seems the most functional for everyone's needs.



Covered patio with tables, chairs, rocking chairs, and access to power in bollards



Covered patio for outdoor programming and gathering



Outdoor reading garden with patio seating



Outdoor screen and graded site for community movie nights



Patio with movie screen and outdoor fireplace



Outdoor amphitheater with tiered lawn seating



Outdoor amphitheater with tiered lawn seating

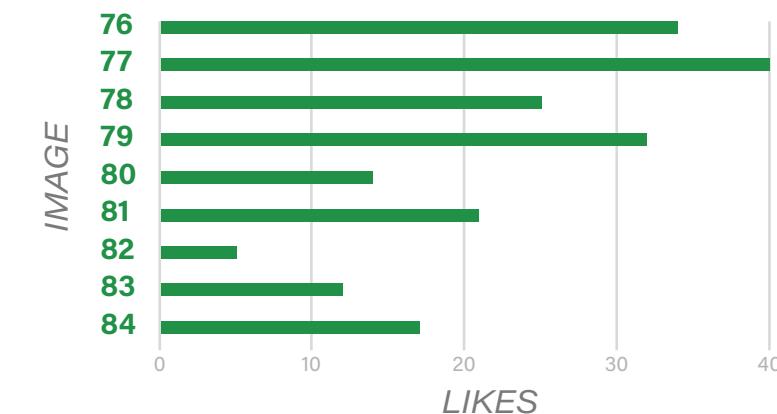


Story walk along walking path that loops the library building and connects without the outdoor patio and amphitheater



Front plaza with flexible seating for outdoor programming, events, cafe seating, etc.

## WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

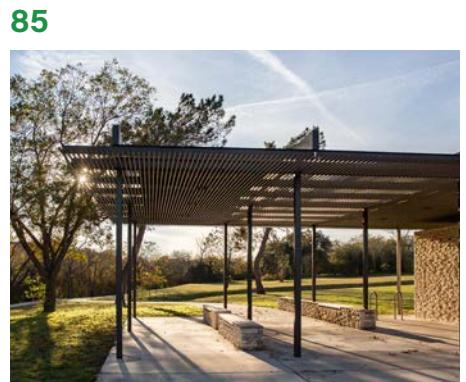
mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Covered patio w/ seating x46
- Garden / sensory garden / butterfly garden x33
- Event/Gathering area x18
- Play elements/playground x12
- Outdoor movie screen x11
- Story walk x11
- Sculpture x11
- Walking path x10
- Water feature x10
- Amphitheater x9
- Artwork x8
- Sun Shading x8
- Children's sensory garden x7
- Do not need a playground x7
- Reading porch/garden x6
- Greenery x6
- Power access X4
- Great lawn x4
- No sculptures x4
- Do not like amphitheater x3
- Provide plenty of parking x3
- Simple, small outdoor areas x3
- Tie in Library with Quinn Strong Park x 3
- Kid's splash pad and pool area x3
- Vegetable garden x2
- Outdoor power outlets x2
- Outdoor restrooms x2
- Colorful x2
- Café style seating x2

# OUTDOOR SPACES

# RESPONSES

## MIND BREAKING



Park shade structure with seating



Outdoor amphitheater with central stage



Children's plaza with sculptures



Playground



Sensory Garden



Sculpture garden with walking trails

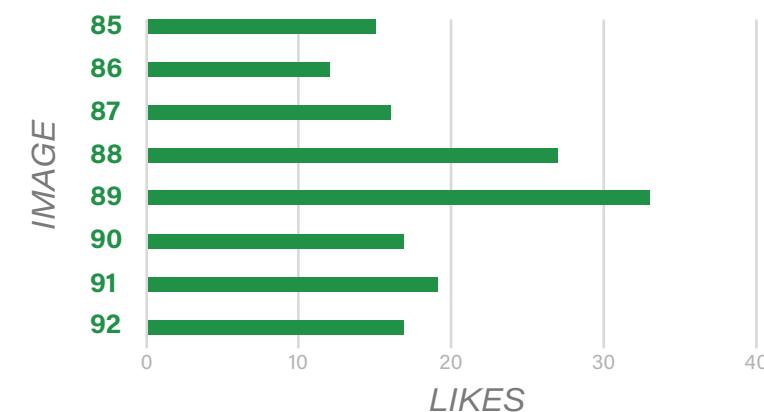


Park restrooms with sculpture



Great lawn with walking trails

WHICH IMAGES SHOW SPACES OR FEATURES YOU LIKE?



## IN-PERSON REACTIONS

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Do not need large exterior space x2
- Do not need separate outdoor bathrooms x2
- Do not want outdoor movie screen x2
- Do not need story walk / walking trail x2
- Want bike racks
- Second-story terrace
- Connection to Art and History building
- Amphitheater
- Reading areas
- Avoid a rooftop patio facing West.
- No parking garage
- No water activities for kids
- Do not need a Garden
- Do not want rough brick walls
- Do not like metal tables
- Do not want shaded/covered seating

## MIND BREAKING

## ONLINE COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- **Outdoor areas need to be covered to protect from heat/rain x18**
- **Outdoor space isn't a priority / difficult to have ideal weather conditions x6**
- **Love the idea of a reading garden with comfortable seating x5**
- **Children's plaza / sensory garden is a great way to tie the library to the outdoors for kids x4**
- **Like the idea of an outdoor movie screen x4**
- **Don't need an outdoor movie screen / there is one at Maitland City Center x4**
- **Would like tables to eat outside x3**
- **It would be convenient to have outdoor power x3**
- **Like tiered lawn seating / amphitheater style x3**
- **Would be great to have outdoor space for large group gatherings x3**
- **A story-walk would be a great addition to the park/library x3**
- With the heat and sun, a covered space would be ideal
- Having outdoor areas in a great idea. With the weather, it needs to have an overhang and not just umbrellas.
- 77 like the style better than 76 but outside power would be great. 78 reading garden sounds beautiful and relaxing. 78 movie screen outside would be awesome.
- Don't need movie screen since movies are usually in Maitland city center
- A lot of outdoor ideas depend on the orientation of the new building in regards to the park. Having any outdoor space for programs is better than none. I like the idea of power outlets in outdoor spaces.
- Having an outdoor area that can be used for larger groups would be great, and to have it covered would be even better, then it would not always be weather dependent!
- The outdoor movie space is genius!
- Covered patio areas protect from sun/rain good for people to work or work/eat.
- I think it should have a large, outdoor overhang patio with seating and tables where people can sit in the shade and possibly read or snack, and then use it for large functions as well.
- This patio looks warmer. Love the outdoor screen and fireplace.
- Outdoors in FL is hot so this allowed a rest area and find a great home for families to watch the monthly movies
- One or two of these spaces are great, perhaps outdoor screen available and covered study or outside area. Heat and hurricanes and very humid days are not conducive to large happy crowds. Frequent rain down pours or sweltering heat is more likely to drive patrons and visitors indoors to cool down.
- We don't need an outdoor theater !! covered patio is a must !
- I like the fully covered patio options in 76 and 77. I think shade is absolutely necessary for any outdoor space.
- Outdoor spaces and seating is very important to our library and for the community. The seating should have sun protection in most of the areas, but some can be in the sun (for winter). The city of Maitland uses the nearby park on Independence Lane for outdoor movies. Not sure we need another option for that.
- I like all of these! A vegetable garden would be cool!
- Like rocking chairs and garden/patio idea
- I absolutely love 78. An outdoor reading garden with patio seating is exactly what this library needs, i love that
- This is more park than library. Outdoor recreation is always welcome
- I absolutely love all of these, but the playground is my least favorite of the ideas. Maitland has several wonderful playgrounds already but not many/if any of the other ideas.
- So exciting to have the space to consider all these!

- Small cozy outdoor space is always nice. Unnecessary additional space may be exactly that
- We live in Florida because we enjoy being outdoors.
- All could be good as long as it facilitates community events
- 76 & 77 would provide flexibility for a lot of different activities. 76 has access to power, which is important. A reading garden (78) is a nice idea, but it needs to be shaded & have more comfortable chairs than what is shown in the photo. I don't think 79 & 80 are essential.
- Since we do have outdoor movies.....at one of the parks...might be useful to program this in with the latest technology.....
- These are nice options, but not the highest priority for me.
- Shaded area are always going to be best with the sun and rain.
- Open modern area
- The City has a great lawn where they show outdoor movies and host events. It would be nice to integrate WITH them rather than feel like we're all competing. As for a Story Walk, I think it would be cool to highlight some Maitland history and maybe showcase some art from A&H rather than a traditional story walk that features a book.
- This would be fantastic, taking into account the number of astronomy based programs we provide for the community!
- We know FLORIDA weather. Anything that is open air will probably be too sunny it too rainy to use. Covered outdoor spaces are better.
- Think the tiered lawn seating will make it so much easier for larger crowds / always shade in FL
- Love the idea of a story walk! Especially if the installations could be changeable, to keep it interesting for repeat users.
- Outdoor space will only be used in evenings, with no rain, no blistering temperatures, and few bugs. Nice but not necessarily best use of space.
- It too hot in Florida for outdoor programing. Just have nice gardens and covered seating
- I love the tiered lawn seating for the amphitheater
- Don't necessarily need a story walk, but walkable and bike-able paths to the library should be able to connect to the Art and History museum, Independence Lane, Lake Lily. Residents should be able to feel they can reach the library easily without a vehicle.
- I think an amphitheater is unnecessary, takes up needed space, & distracts from the library's main purpose. Realistically, how much would it be used, given Florida's climate? 84 provides a lot of flexibility, & some kind of shade structure as shown in 85 is pretty much a necessity in this climate.
- Sculpture garden big big is super creepy, dislike that option greatly. Also we already have many great playgrounds nearby - Lake Lily, Lake Maitland boat ramp, and Lake Sybelia park. Please aim for outdoor space which is timeless and functional for decades.
- I would be wonderful to have a park attached to the library for the kids. I would personally love walking paths and the sensory garden with reading nooks.
- Quinn Strong park is perfect for connecting the library to the outdoors - play areas, picnic areas, walking paths, sculpture gardens, etc.
- I love a sensory garden, it would be great to have bird feeders and flowers to encourage bumblebees, butterflies, and birds

## IN-PERSON + ONLINE OTHER COMMENTS

mentioned 5+ times | mentioned 2-4 times | individual comments

- **New library should maintain a warm, cozy, welcoming feel x18**
- **Interested in sustainable design x5**
- **Would like the new library to be contemporary x4**
- **Architecture should resemble other city buildings x4**
- Architecture should fit with the aesthetic of the city
- Architecture should be a style that ages well
- Library should have special elements that set it apart from other buildings
- Color brings happiness. It may help kids become even more excited to go to the library because it "looks fun"
- The most common compliment we get is the warm, welcoming, open environment we have in our current building, and I'd love to recreate that feeling!
- Would love openness in the library.
- I love our little library, but our family is excited to have a bigger space for all of us.
- Let's keep our library design warm and unique to Maitland.
- I like the charm of a classic modern look.
- I love the small quaint library as is, but understand needing an upgrade. I like a library to feel warm and cozy.
- Interested in a clean, fresh, and modern feel.
- I do not think a "modern" looking building fits our city. The library is known for its "comfortable, hometown feel"
- The location of the new library will be in a neighborhood and wooded park setting and I believe that it would be nice if it blended into the area around it without making too bold a statement. Comfortable and welcoming never goes out of style
- Warm, inviting, casual elegance
- Prefer contemporary design....somewhat bold....interactive inviting....make a statement about the community and our values for learning
- I prefer a homey, relaxed atmosphere for reading with all our new age advantages of course.
- Create space for senior meetings and activities X2
- LEED building
- Do not want a lot of glass

## MIND BREAKING TAKEAWAYS

Collecting both the in-person reactions and online survey comments for Mind Breaking resulted in a long list of varying opinions regarding library spaces. Below are summaries of the predominant thoughts regarding each of the spaces that were presented.

### MOST LIKED IMAGES

20



Semi-enclosed children's area with a child size crawl-through entry

44



STEAM / Robotics Lab that could double as a small group meeting or "messy" program space

### ENTRY EXPERIENCE

The main entry should be clear to patrons as they approach the building. There should be large open windows to allow natural light to pour into a welcoming foyer with clear visibility of a main staff desk where patrons can interact with the friendly librarians.

### LIBRARY COLLECTION AREAS

More material displays are desired but there should be an appropriate balance with traditional shelving so that the space feels like a library and not a bookstore. Patrons want more comfortable seating dispersed throughout the library. A "library of things" would be a helpful asset for the public.

### CHILDREN'S AREA

The children's area should be separated and at least partially enclosed from the rest of the library to contain noise. The space should be colorful and fun with interactive play areas and a mix of comfortable furniture for all ages.

## TEEN AREAS

Teens should have a dedicated space designed for their needs. There should be a mix of seating supporting conversation and quiet study with acoustic panels to help reduce noise. Gaming and technology may be provided but the focus should be on reading and learning.

### TECHNOLOGY & CREATIVE SPACES

A S.T.E.A.M / messy room where a variety of technology and crafts can be explored should be included. A recording studio should be considered as well. It is important for the library to provide sufficient access to computers and business resources.

### SEATING & STUDY SPACES

Patrons want a comfortable place to sit and read, potentially around a fireplace. Glass enclosed study rooms of varying sizes should be included along with a defined quiet reading space.

### MEETING & GATHERING SPACES

With the large number of programs hosted by the library, meeting space should be large, flexible, and have well displayed schedules with a reservation system for groups to use spaces when needed. Natural light is wanted in these rooms with shades to mitigate sunlight for presentations.

### STAFF DESKS & WORK AREAS

Staff should be visible and easily found by patrons for assistance. The staff workroom should be enclosed for private and focused work. Mobile service desks could be placed openly around the library for patron assistance.

### OUTDOOR SPACES

A large covered patio could provide patrons with cafe seating to enjoy reading in a cool shaded area outdoors while also doubling as a space for gathering and events to spill outdoors. A sensory garden would be a nice addition to tie library landscaping into the adjacent park.

# BUILDING MAKING



# BUILDING MAKING

## SITE DESIGN

The first activity in the Building Making session asked groups to collaborate to imagine what this project could look like on the Quinn Strong Park site. A quick presentation shared inspiration about what different park spaces and features might look like and presented prompting questions to get ideas flowing. Table groups were provided with a contextual site plan illustrating important neighboring civic and cultural landmarks, a site plan of Quinn Strong Park to work on, and a variety of potential site elements in order to design a site plan.

## SITE DESIGN APPROACH QUESTIONS

**What do people see when approaching the site?**  
(a parking lot?, a sculpture?, the library?)

**Where is the best access point for the site?**  
(think both vehicular and pedestrian)

**How far do people have to walk from parking to the building entry?**  
(think about those 100 degree days!)

**What are the different uses for spaces in the park?**  
(i.e. what activities could a pavilion structure host?)

**What spaces want to be more private/less noisy**  
(most people don't want to do yoga next to a busy street)

## STEP 1: PARTICIPANTS ARE PRESENTED WITH IDEAS FOR A NEW QUINN STRONG PARK

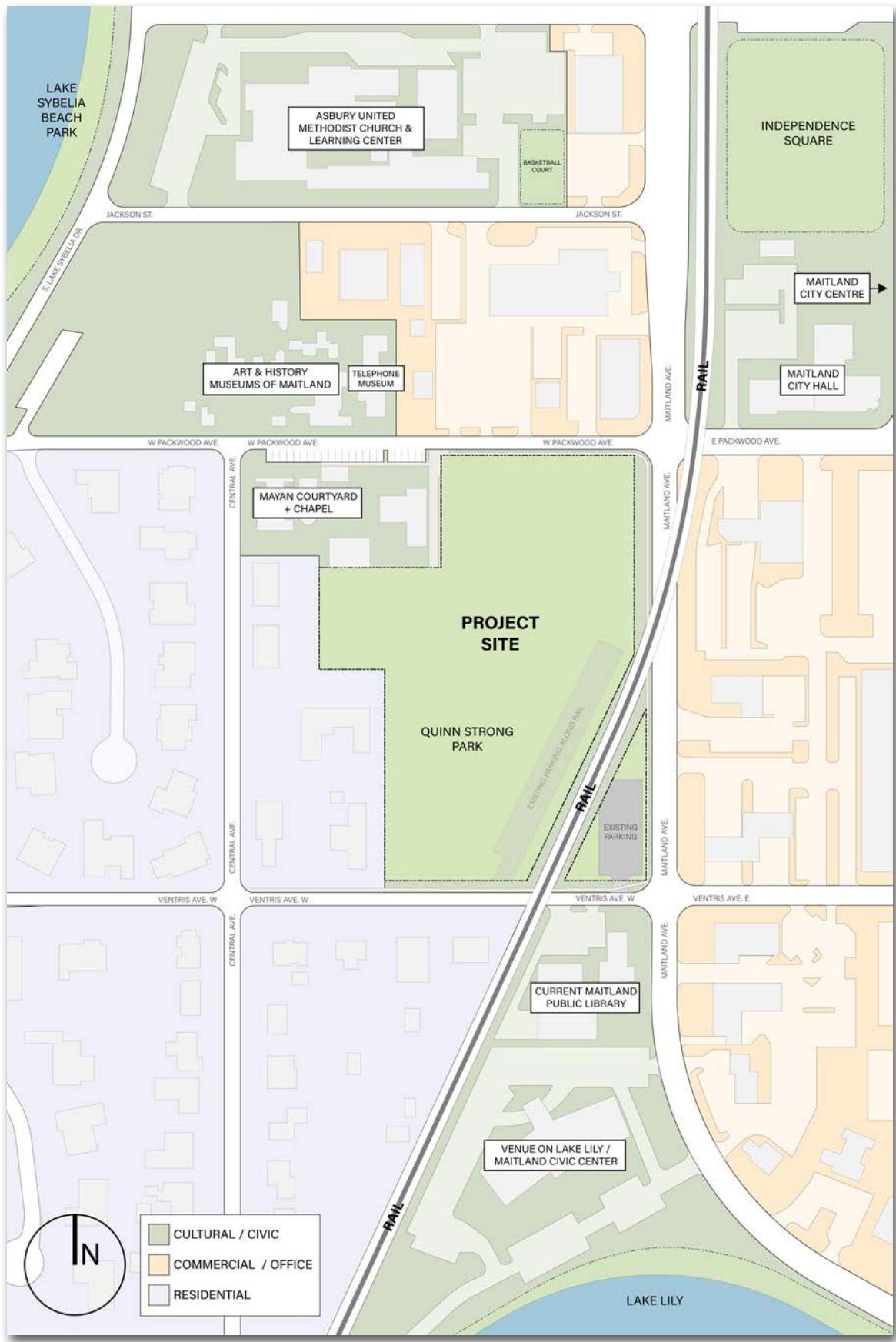


## STEP 2: GROUP MEMBERS DISCUSS PRIORITIES FOR THEIR PARK DESIGN



## STEP 3: GROUPS PLACE SITE ELEMENTS TO BEGIN SHAPING A SITE DESIGN





## STITCHING TOGETHER CIVIC/CULTURAL SITES

The site plan to the left was provided to table groups in the Building Making activity in order to illustrate the importance of Quinn Strong Park's connection to surrounding cultural and civic spaces in the city. To the Northeast, the site is adjacent to Maitland City Hall and the new City Center; to the Northwest, Lake Sybelia Beach Park, the Art & History Museum , and Mayan Courtyard & Chapel; and to the South, the existing Maitland Public Library building and Lake Lily Civic Center. Designed strategically, this project can work to provide pedestrians with connecting paths between these areas.

# BUILDING MAKING

## SITE DESIGN



# ACTIVITY COMPONENTS



## ACTIVITY COMPONENTS

In the Building Making activity, participants were provided with a “clean slate” site plan of Quinn Strong Park, in order to reactivate the space as they envision. The bubbles above were used to indicate different spaces or activities that could occur in the park. Groups were informed that it was not necessary to use all of the bubbles, if there were elements they did not feel were appropriate for this project, and similarly were encouraged to draw in their own spaces if they felt something would be a good addition to the park that was not indicated on a bubble.

## BUILDING MAKING SITE DESIGN

### TABLE ONE

MORNING SESSION



### TABLE TWO

MORNING SESSION



## BUILDING MAKING SITE DESIGN

## TABLE THREE

MORNING SESSION



## TABLE FOUR

MORNING SESSION



## TABLE FIVE

MORNING SESSION



## TABLE SIX

MORNING SESSION



# TABLE ONE

## EVENING SESSION



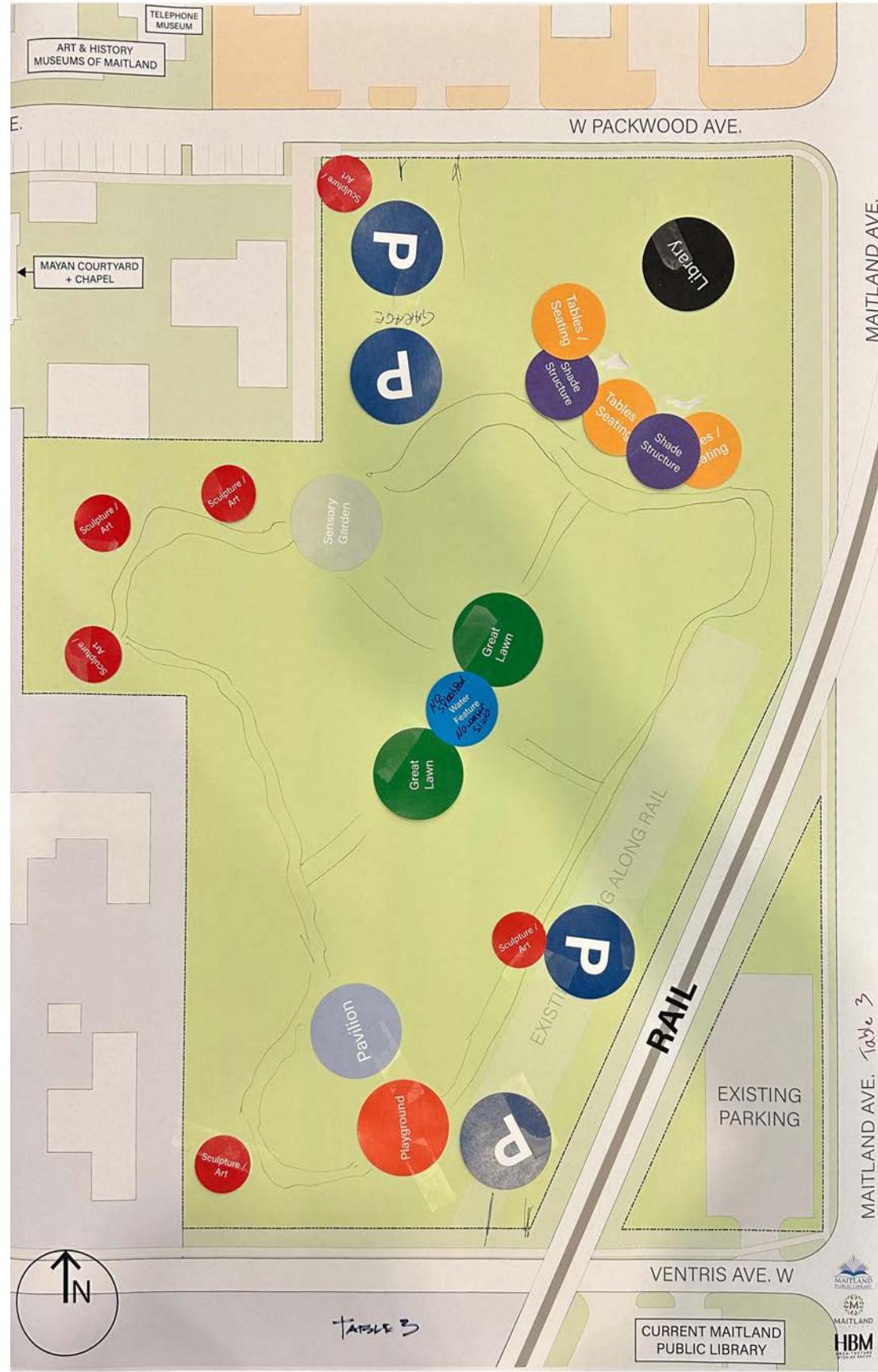
## TABLE TWO

## EVENING SESSION



## TABLE THREE

## EVENING SESSION



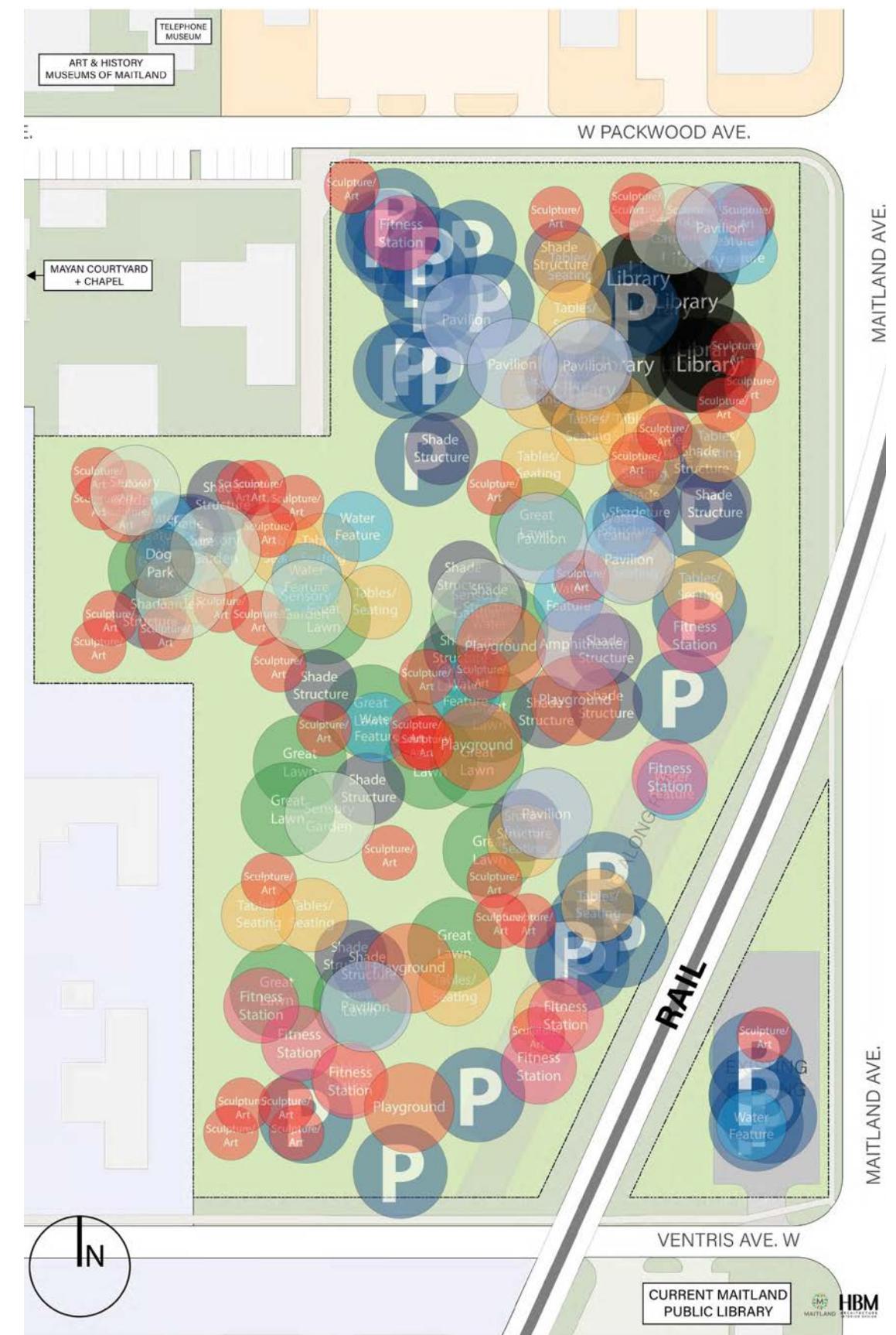
## TABLE FOUR

## EVENING SESSION



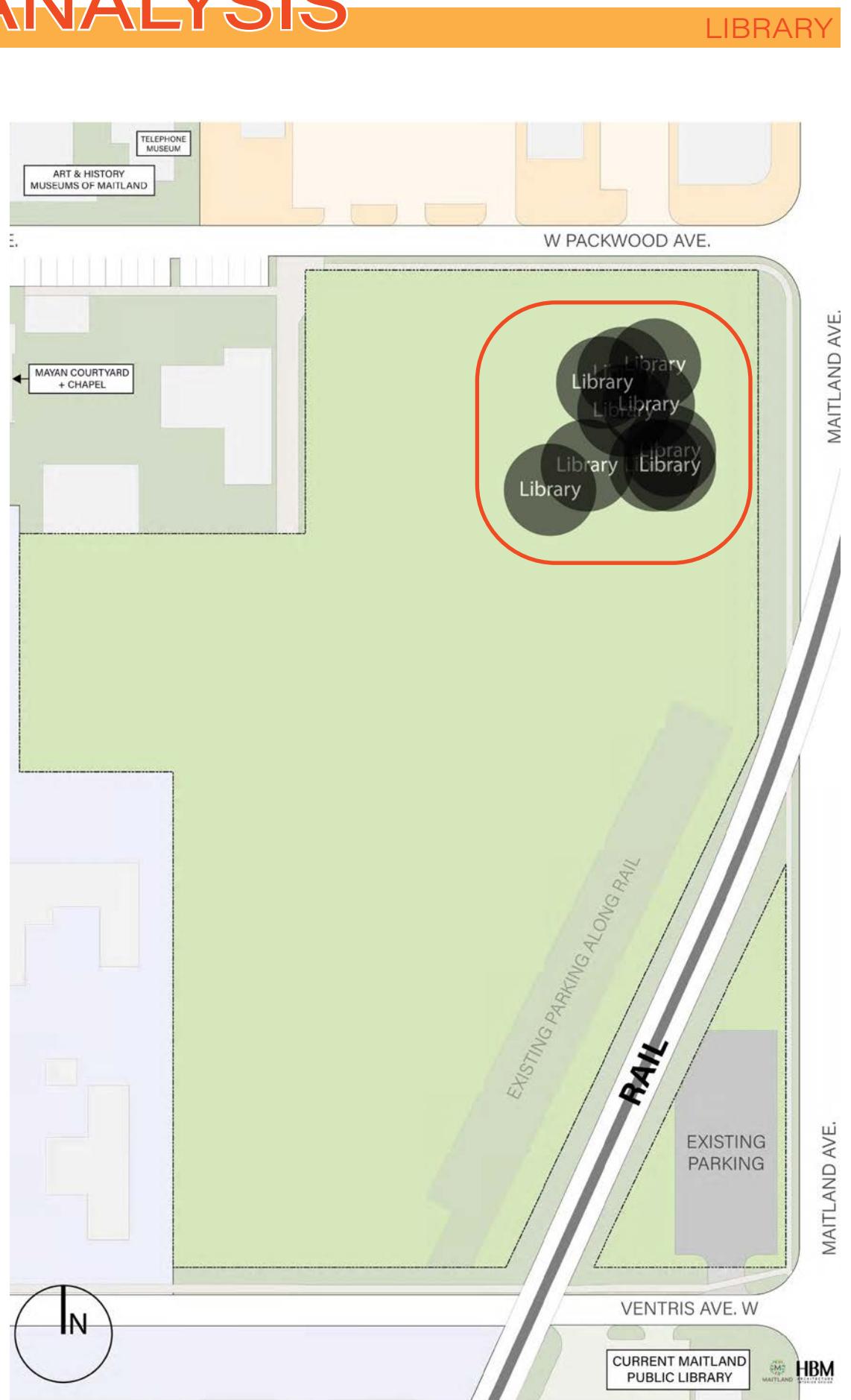
## SITE DESIGN ANALYSIS

Group's designs presented unique solutions for the project each with their own character, but when comparing the site's to each other, common trends were revealed in how participants are imagining the design of Quinn Strong Park. This comparison was done by recording the placement of each site element used by the groups and overlaying them onto a new site plan. Higher concentrations of an element in the site show an overwhelming consensus for its location, while more loosely scattered elements indicate that there is not a predominant opinion. Groups were not required to incorporate every element provided into their site plans. Diagrams with few bubbles indicate that the site element being analyzed was not popular for this project. These comparative diagrams are displayed in the following pages.

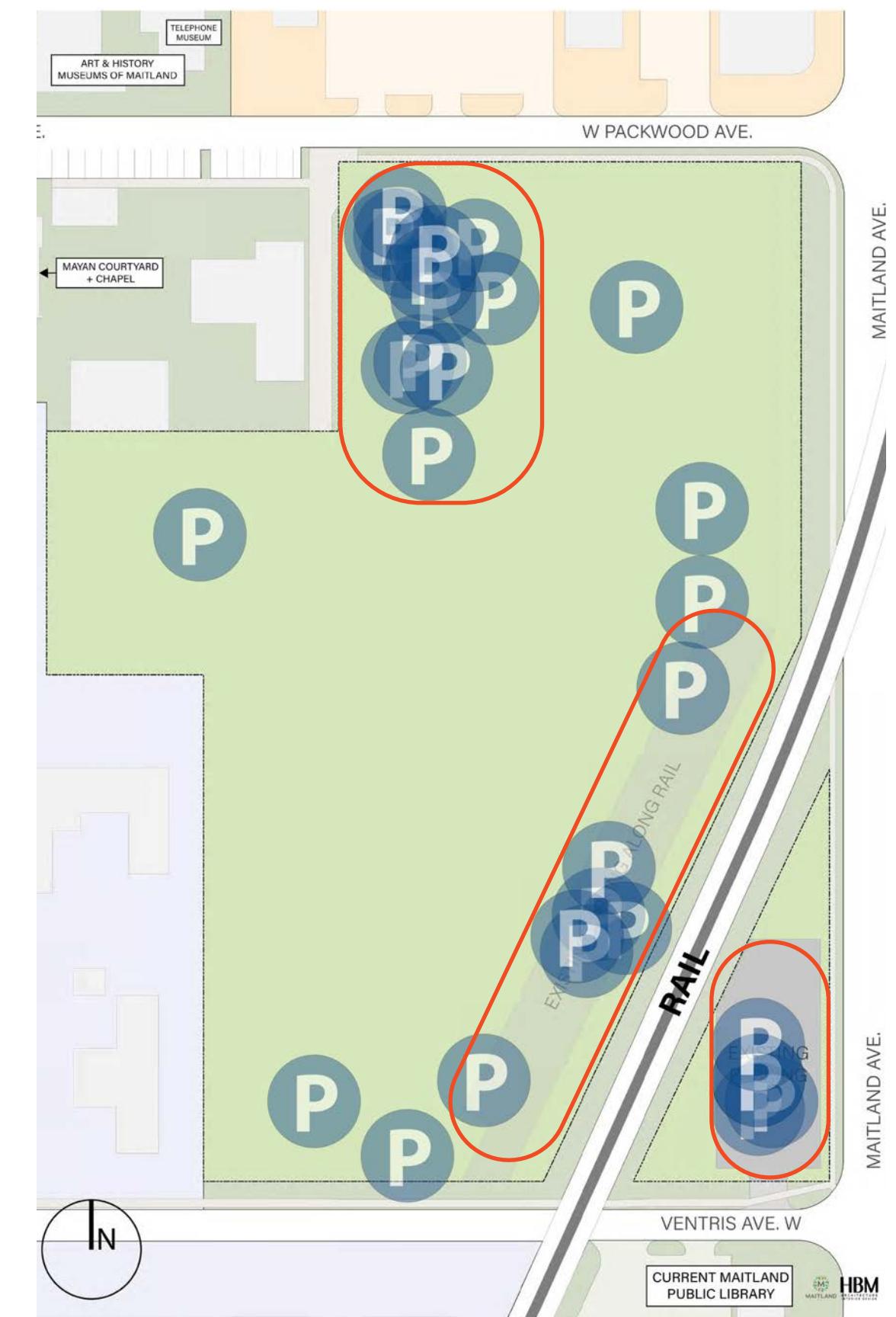


# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN



## PARKING



# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN

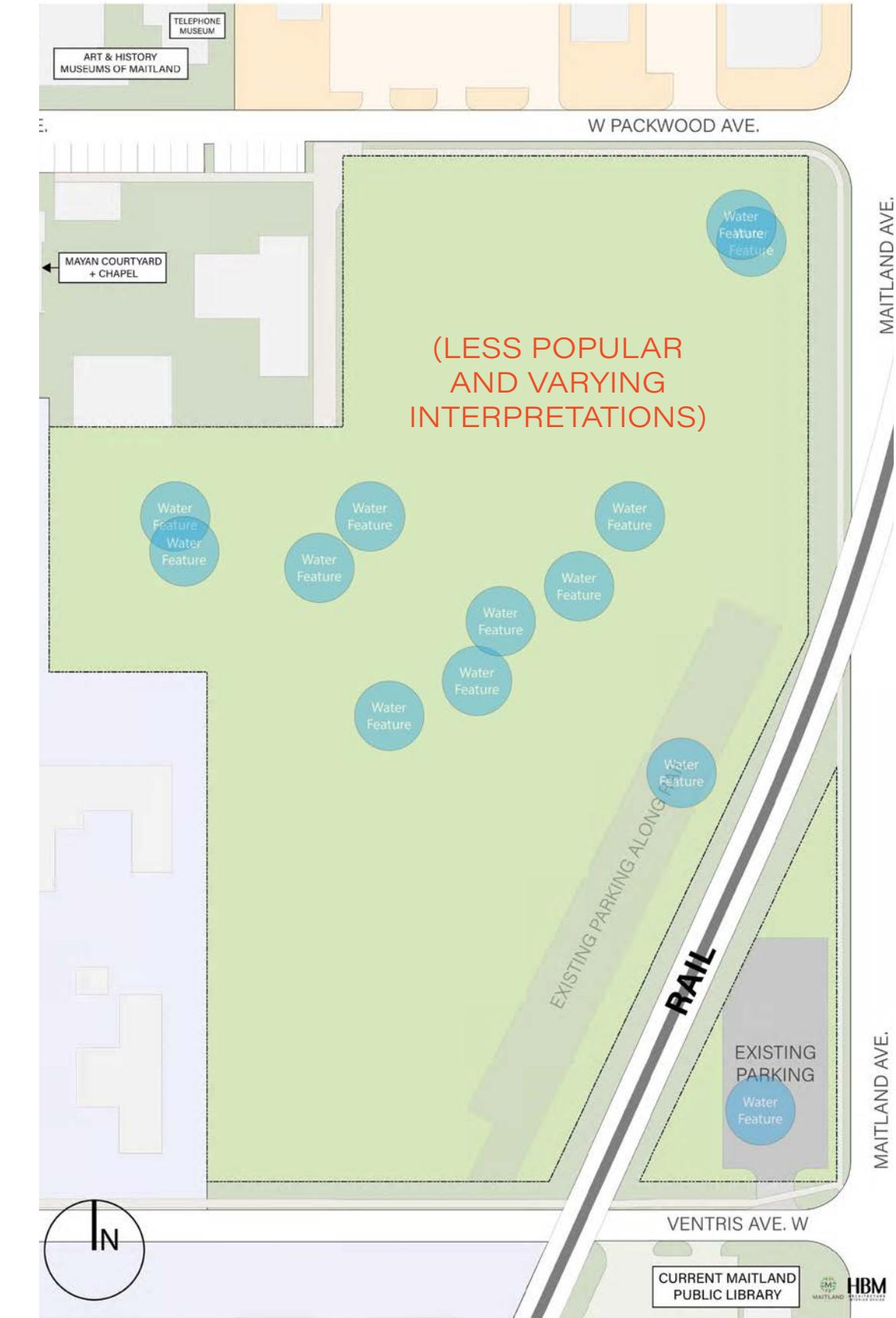
# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN



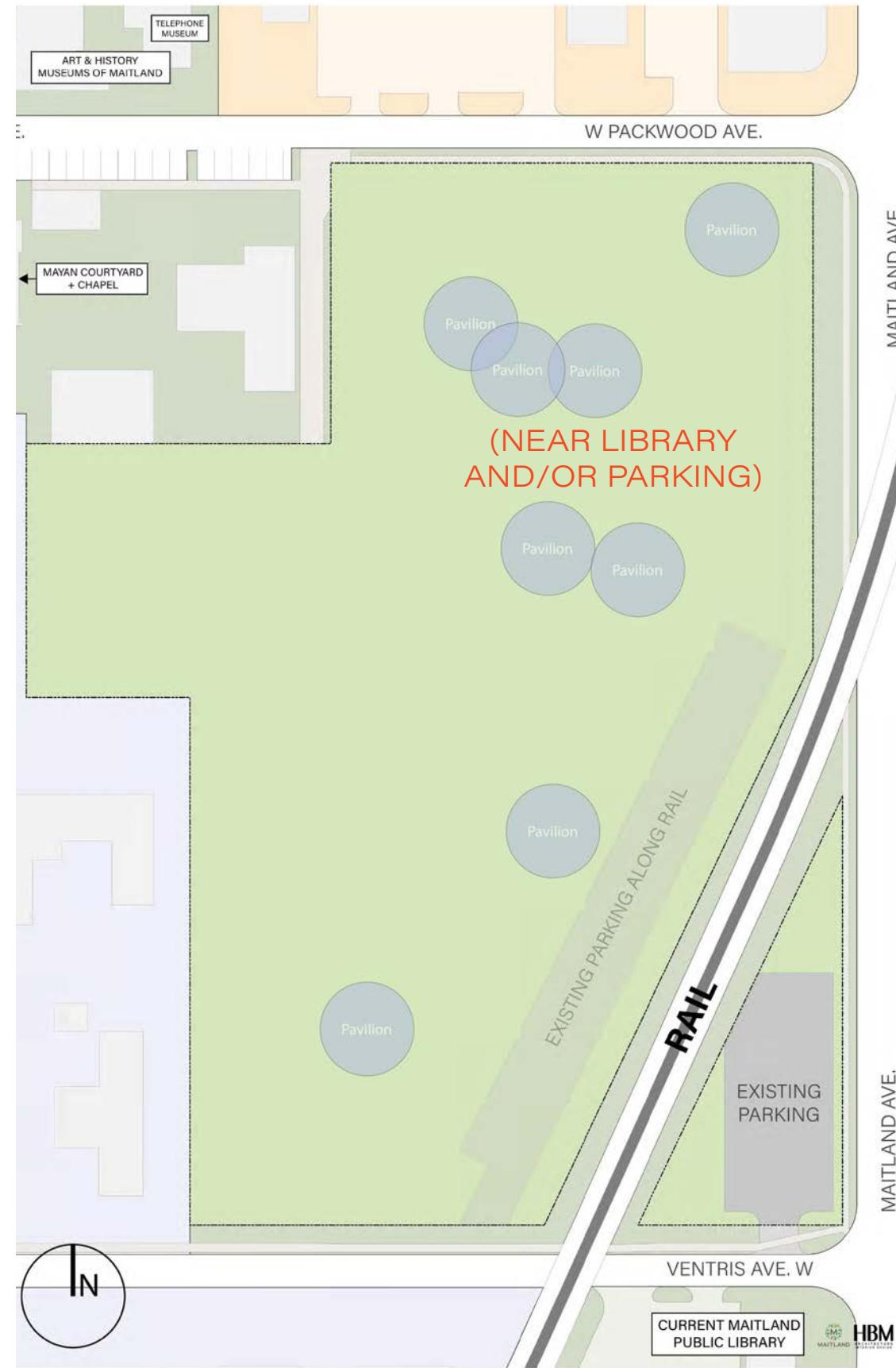
# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN



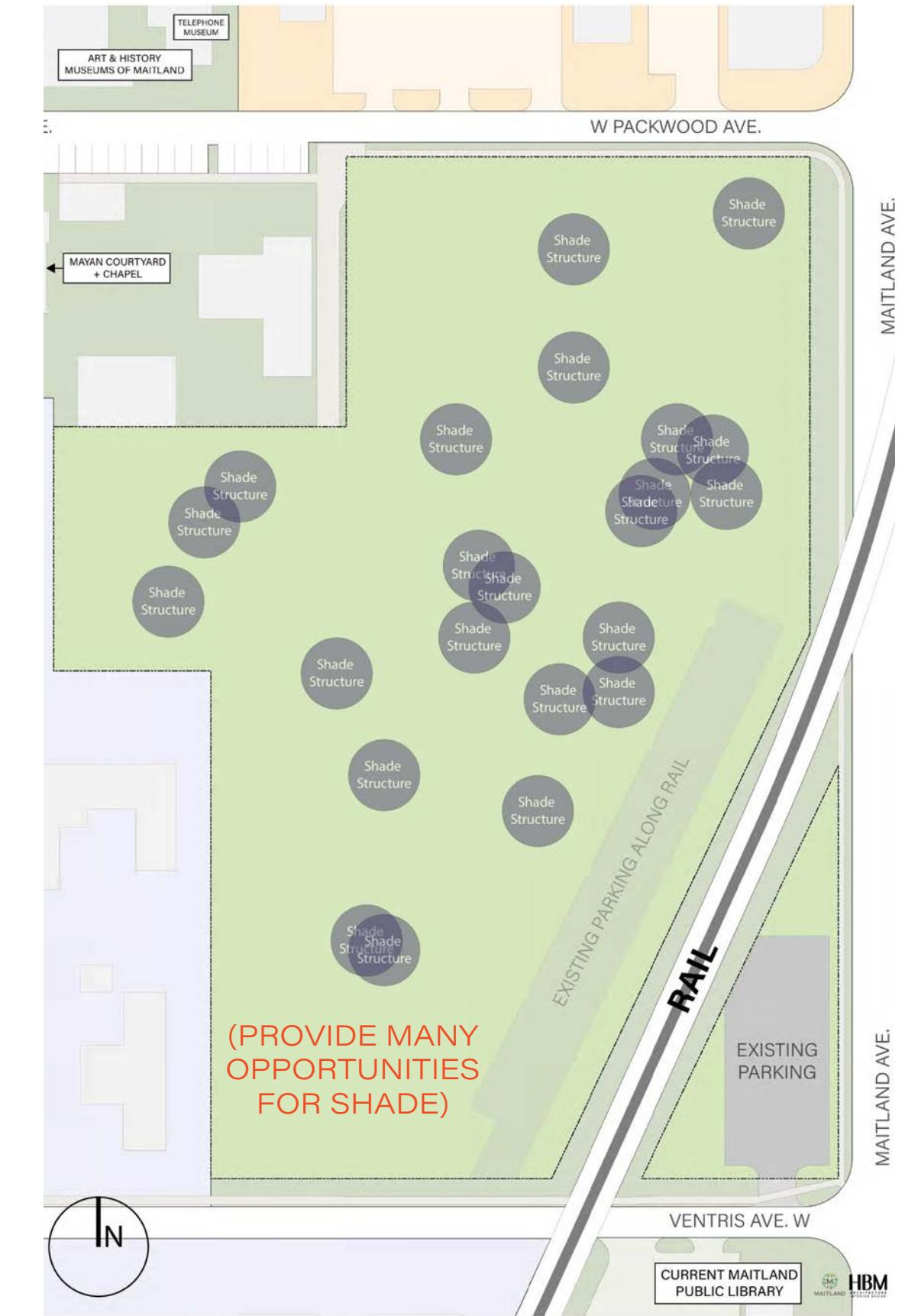
# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN



## PAVILION

## SHADE STRUCTURE



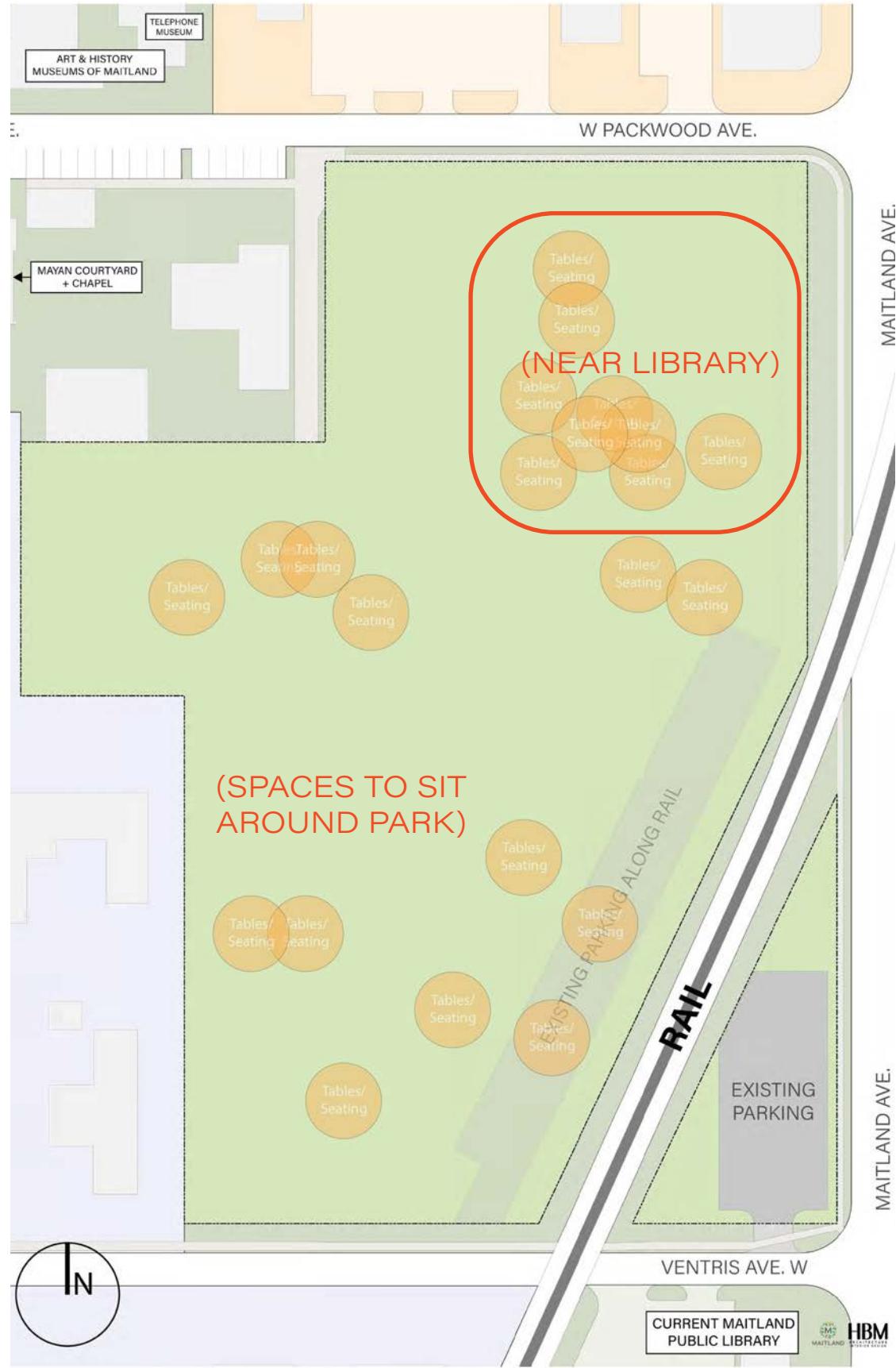
# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN

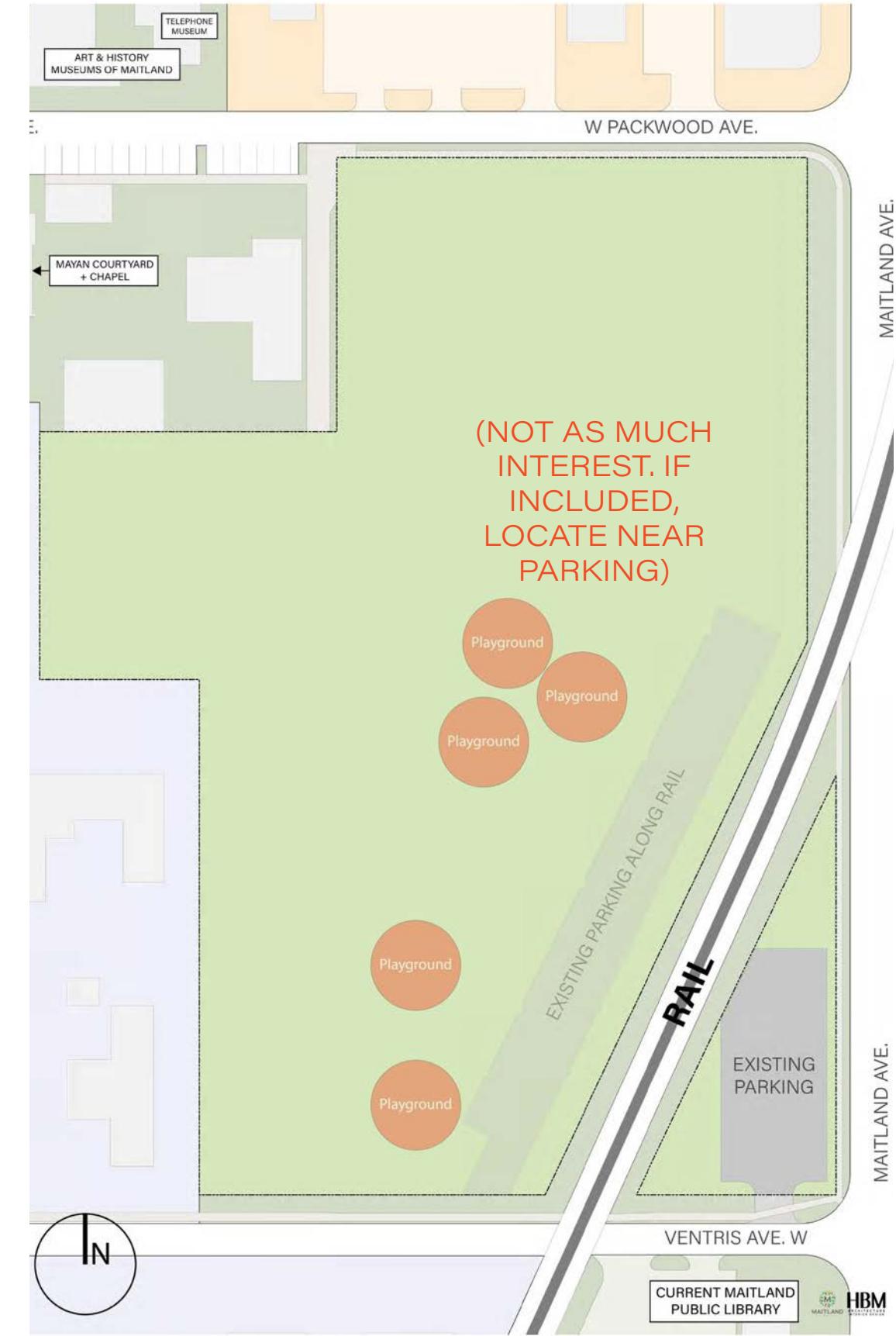
## BUILDING MAKING SITE DESIGN

# SITE ANALYSIS

## TABLES / SEATING



## PLAYGROUND

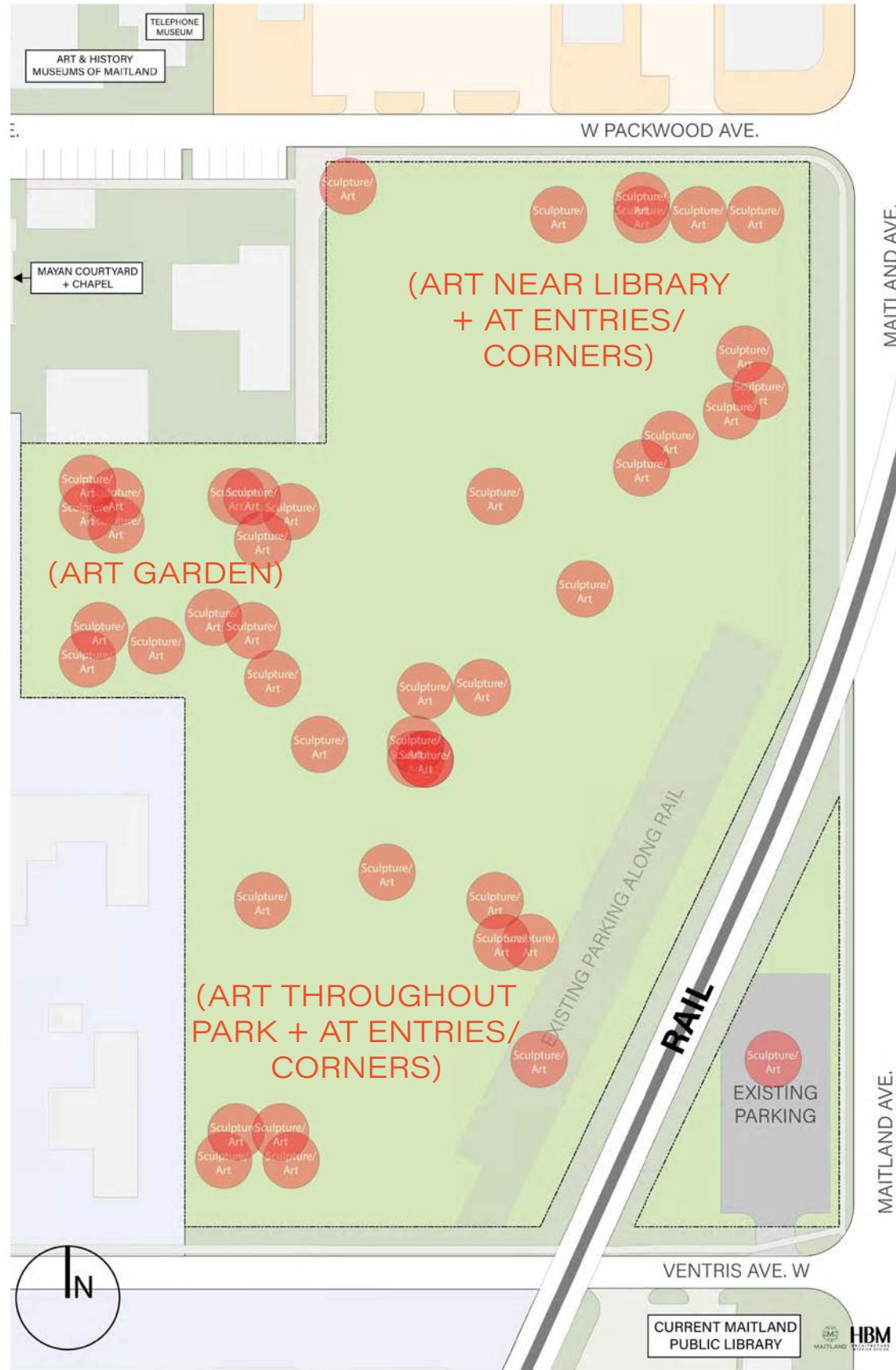


# SITE ANALYSIS

# BUILDING MAKING SITE DESIGN

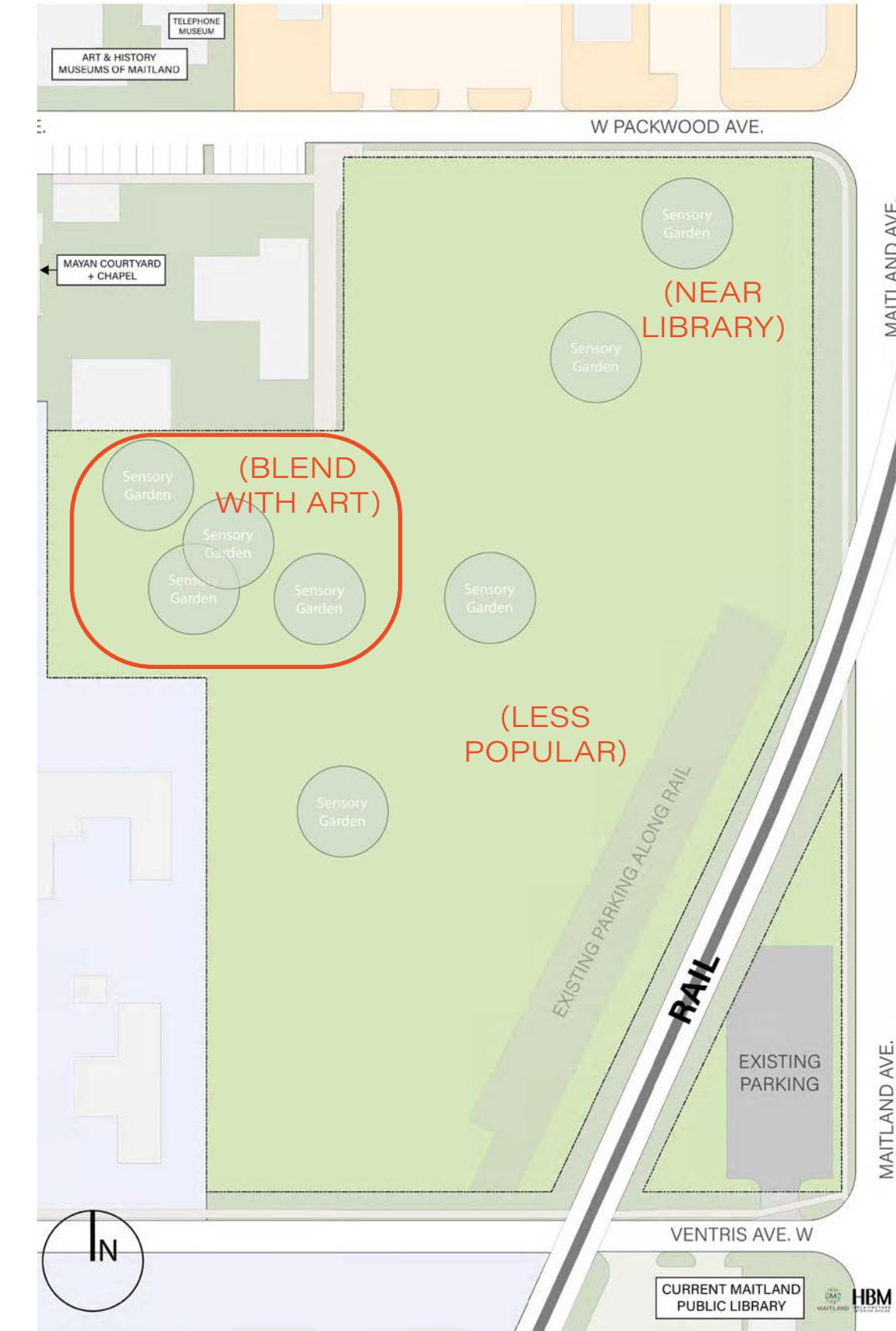
# SITE ANALYSIS

## SCULPTURE / ART



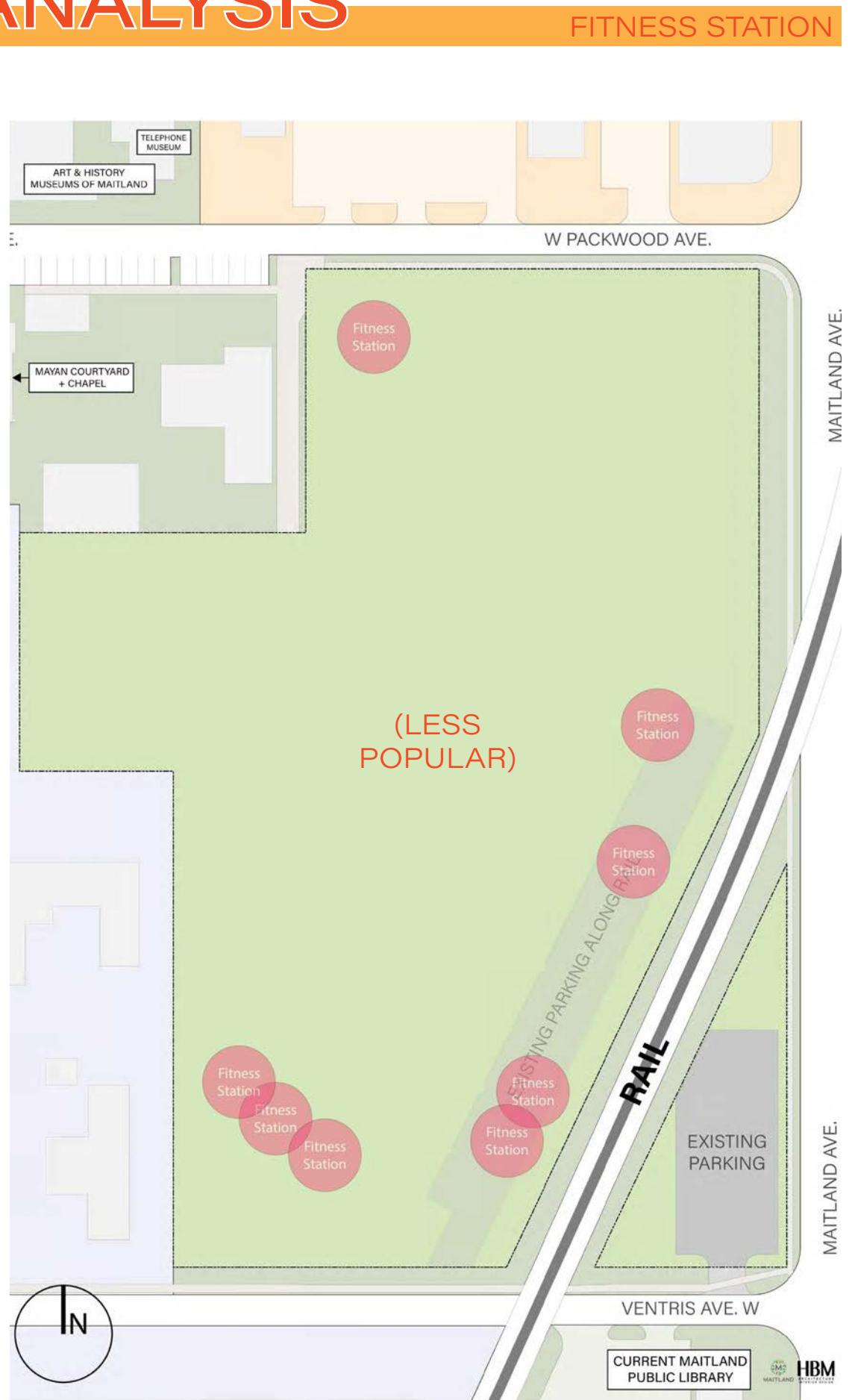
# SITE ANALYSIS

## SENSORY GARDEN

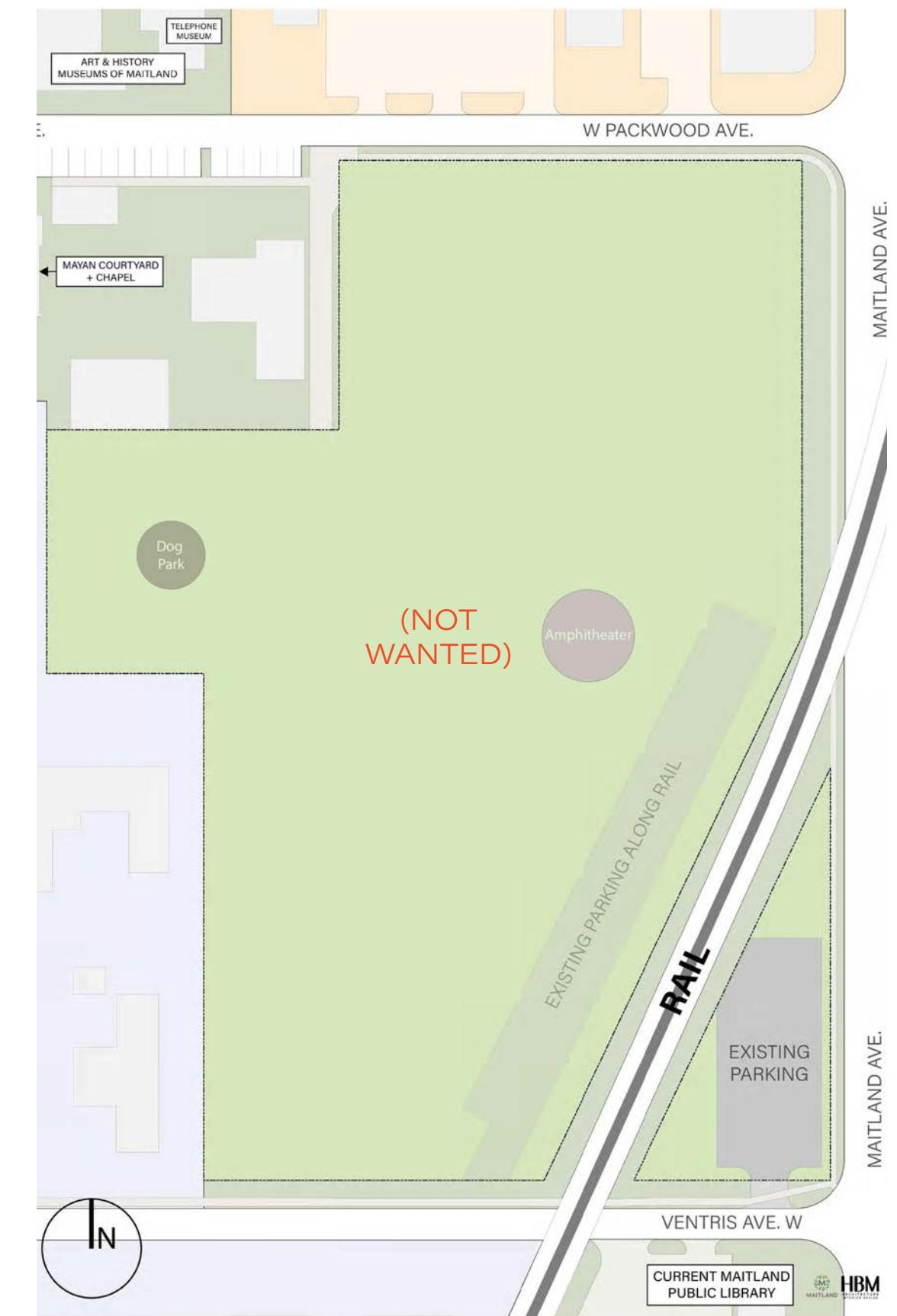


# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN



## OTHER



# SITE ANALYSIS

## BUILDING MAKING SITE DESIGN

## SITE DESIGN TAKEAWAYS

Each group's site design had unique characteristics, but after reviewing the combined analysis diagrams, several recurring ideas were identified. Listed below are summaries of key themes observed from this building making activity.

### LIBRARY VISIBLE ON NORTHEAST CORNER

All groups were in agreement that the library should be placed on the corner of Maitland Avenue and West Packwood Avenue. This location gives the library a strong visible presence through which to draw new patrons to the building.

### PARKING BETWEEN LIBRARY + ART AND HISTORY MUSEUM

Considering parking will need to be shared between these two locations, this area on the site is logical for parking. Parking in this location would also provide a natural buffer between the library and the neighboring Mayan courtyard and chapel.

### GREAT LAWN IN CENTER OF PARK

Most groups indicated a great lawn location in the center of Quinn Strong Park. This open space could be versatile in use and tied into the library design with strong axis and paths leading up to the building.

### SEATING AND SHADE OPPORTUNITIES

Places to rest and sit should be placed throughout the park. With the Florida heat in mind, it would be nice to provide shade at these locations. Many participants expressed an interest in creating peaceful more intimate spaces in the park using these elements.

### ART/SCULPTURE GARDEN OR SCATTERED

While some groups placed art/sculptures throughout the park and at entry points welcoming visitors to the site, other groups opted for a closer concentration of art/sculptures to create a sculpture garden.

### SENSORY GARDEN WITH ART GARDEN

Two locations appeared for a sensory garden. Several groups placed the sensory garden adjacent to the library. A handful of groups incorporated art and sculpture in conjunction with the sensory garden to create a multi-faceted garden experience.

### FEW AND VARYING IDEAS FOR WATER FEAT.

There were several specific ideas for what a "water feature" might be in this park. Most groups did not want this to be a playful kids splash pad and leaned towards the idea of a fountain.

### LESS INTEREST IN FITNESS STATIONS

Few groups placed fitness stations in their park designs. There could be a few small opportunities for fitness at a select location, but it should not be a main theme in the design.

### NO INTEREST IN DOG PARK / AMPHITHEATER

Almost none of the groups incorporated these spaces into their site design.

# BUILDING MAKING

## SPACE DIAGRAM

The second activity in the Building Making sessions involved designing a space diagram indicating important space adjacencies within a library. Groups were presented with several considerations of typical adjacency concerns as well as prompting questions to help start discussions. These prompting questions are listed below. Participants were encouraged to begin with obvious connections, not get caught up in details, and not be afraid to get messy in order to record as many thoughts as possible. Because the new building will be two stories, groups were given two diagram sheets to determine which spaces they want on which level of the building. Similarly to the site design activity, colorful bubbles represented different spaces within the building.

## SPACE DIAGRAM APPROACH QUESTIONS

**Which spaces should be on the 1st vs. 2nd floor?**  
(this can be difficult as many spaces want to stay together)

**Which spaces need to be near each other for visibility/safety?**  
(i.e. Main Service Desk and Main Entry)

**Which spaces need to be adjacent for functionality?**  
(i.e. Children's Patio by Youth Program Room)

## STEP 1: PARTICIPANTS ARE PRESENTED WITH CONSIDERATIONS FOR SPACE ADJACENCIES

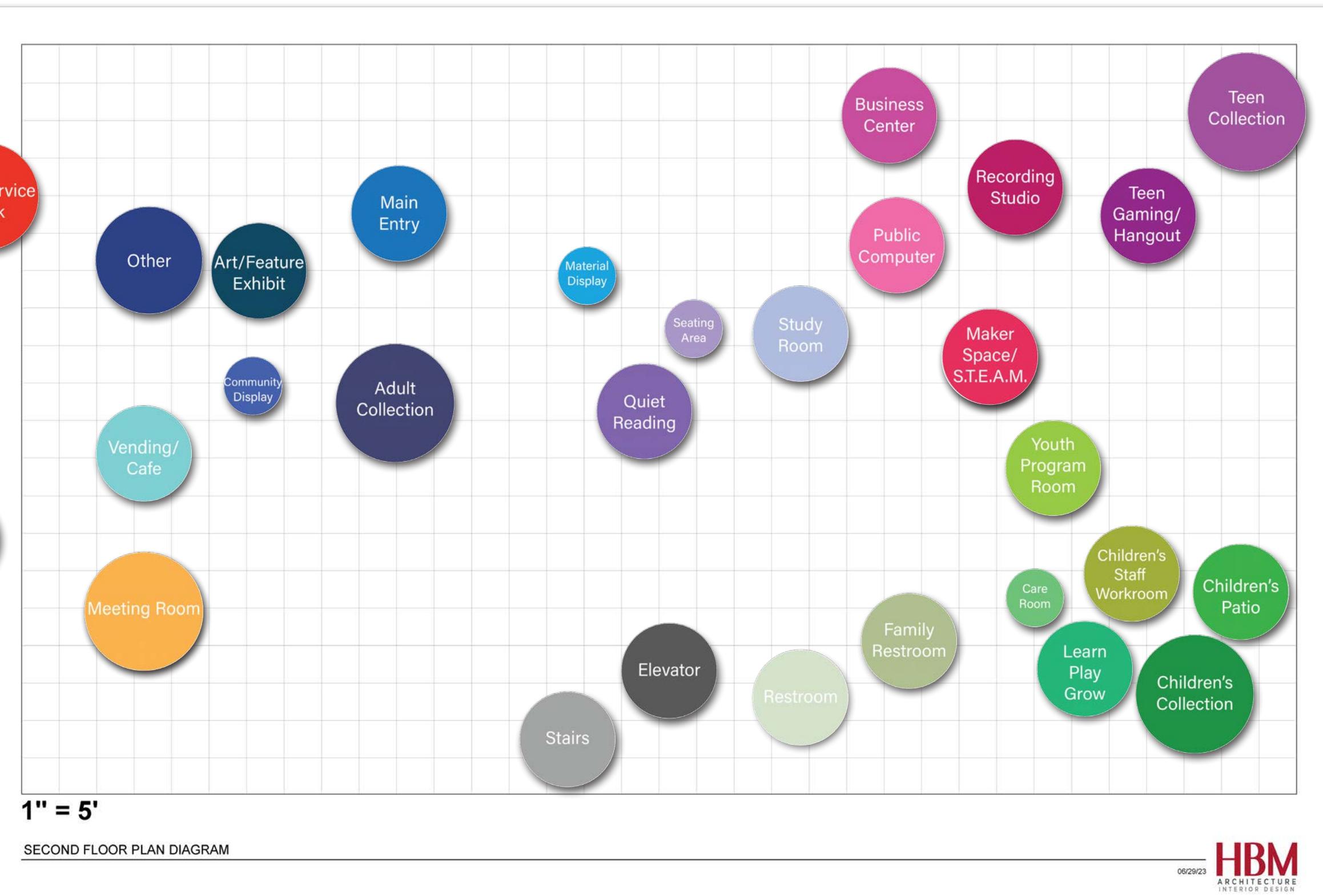


## STEP 2: GROUP MEMBERS DISCUSS IMPORTANT SPACE ADJACENCIES FOR THE LIBRARY



## STEP 3: GROUPS ARRANGE SPACES ON THE FIRST AND SECOND LEVEL





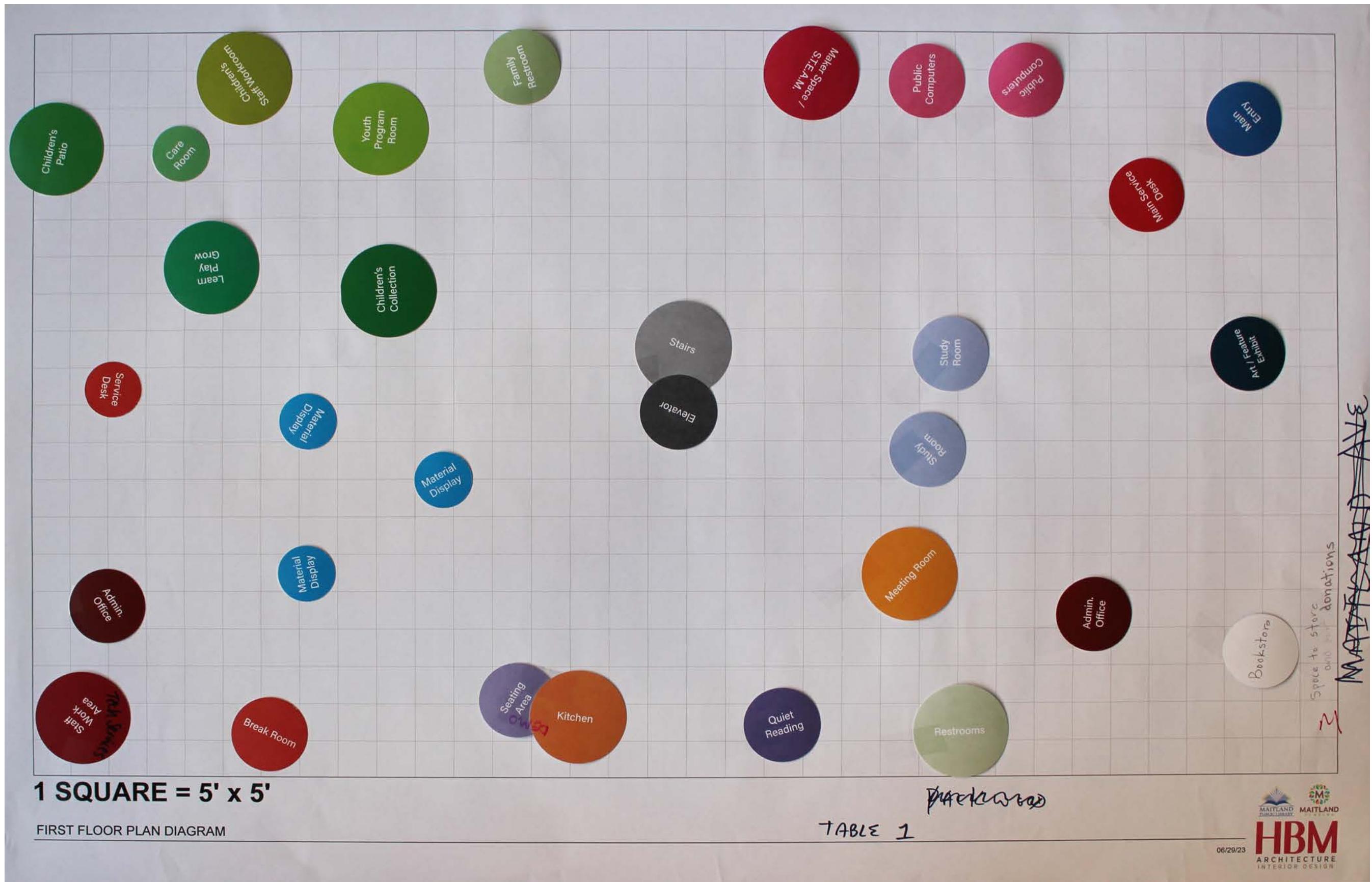
06/29/23

## BUILDING MAKING SPACE DIAGRAM

# TABLE ONE

MORNING SESSION

# FIRST FLOOR PLAN



## BUILDING MAKING SPACE DIAGRAM

# TABLE ONE

# FIRST FLOOR PLAN

## SPACE DIAGRAM

## BUILDING MAKING SPACE DIAGRAM

# TABLE ONE

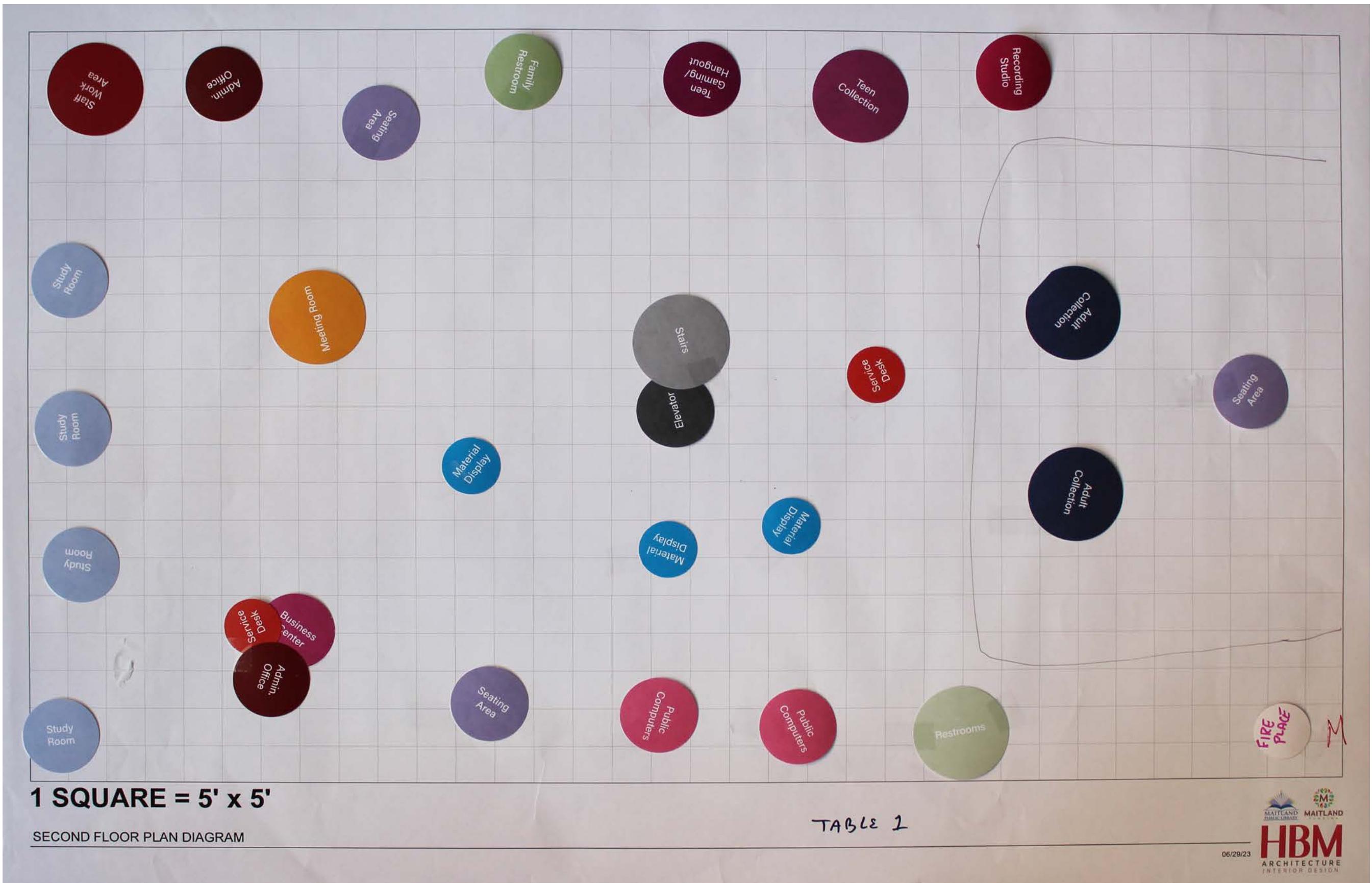
# FIRST FLOOR PLAN

## SPACE DIAGRAM

## TABLE ONE

MORNING SESSION

## SECOND FLOOR PLAN



# BUILDING MAKING | SPACE DIAGRAM

## TABLE TWO

## MORNING SESSION

# FIRST FLOOR PLAN



# BUILDING MAKING | SPACE DIAGRAM

## TABLE TWO

## MORNING SESSION

# SECOND FLOOR PLAN



**1 SQUARE = 5' x 5'**

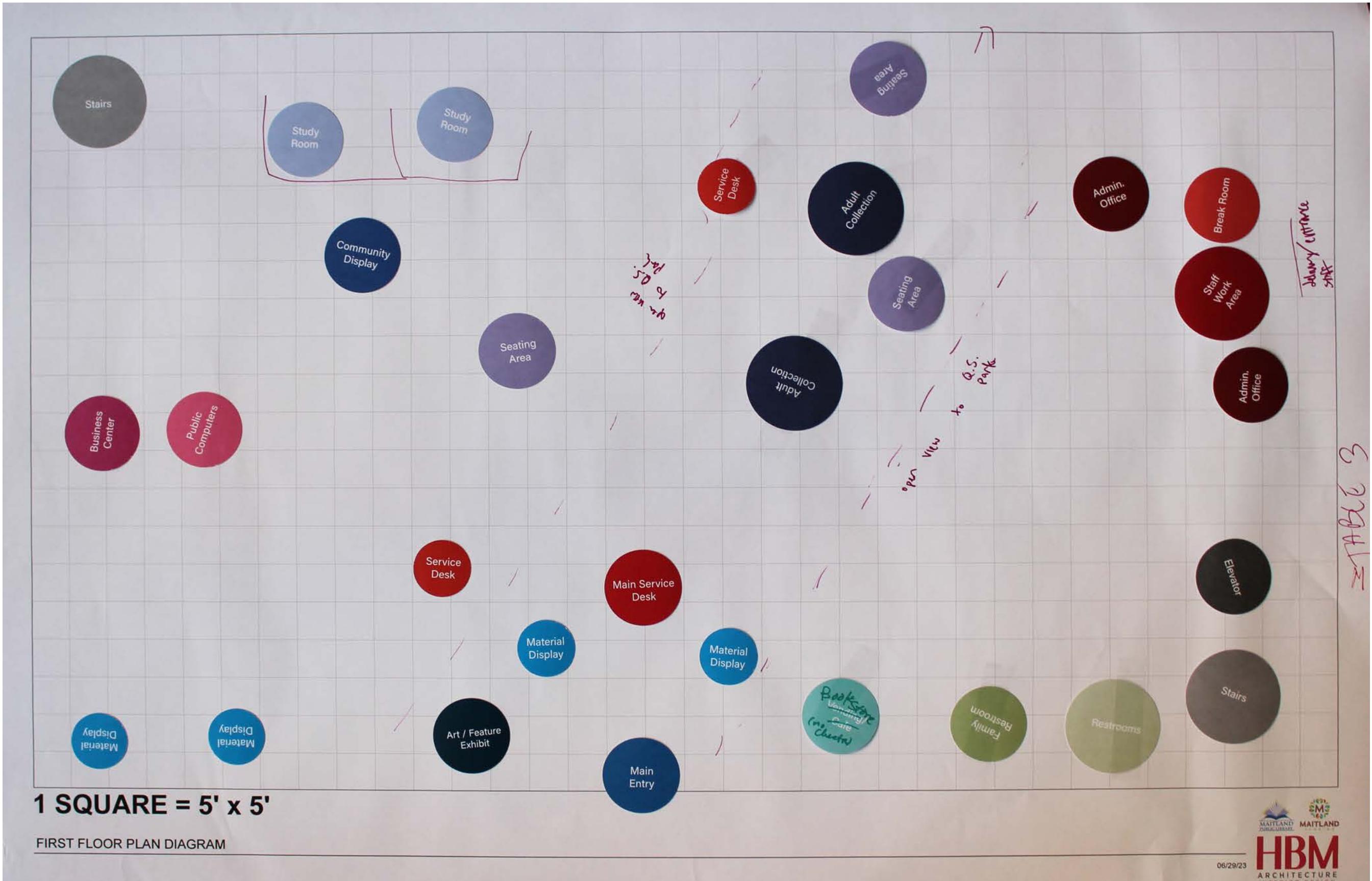
## SECOND FLOOR PLAN DIAGRAM

TAB-2

## TABLE THREE

MORNING SESSION

## FIRST FLOOR PLAN



## TABLE THREE

MORNING SESSION

## SECOND FLOOR PLAN



1 SQUARE = 5' x 5'

SECOND FLOOR PLAN DIAGRAM

## TABLE FOUR

MORNING SESSION

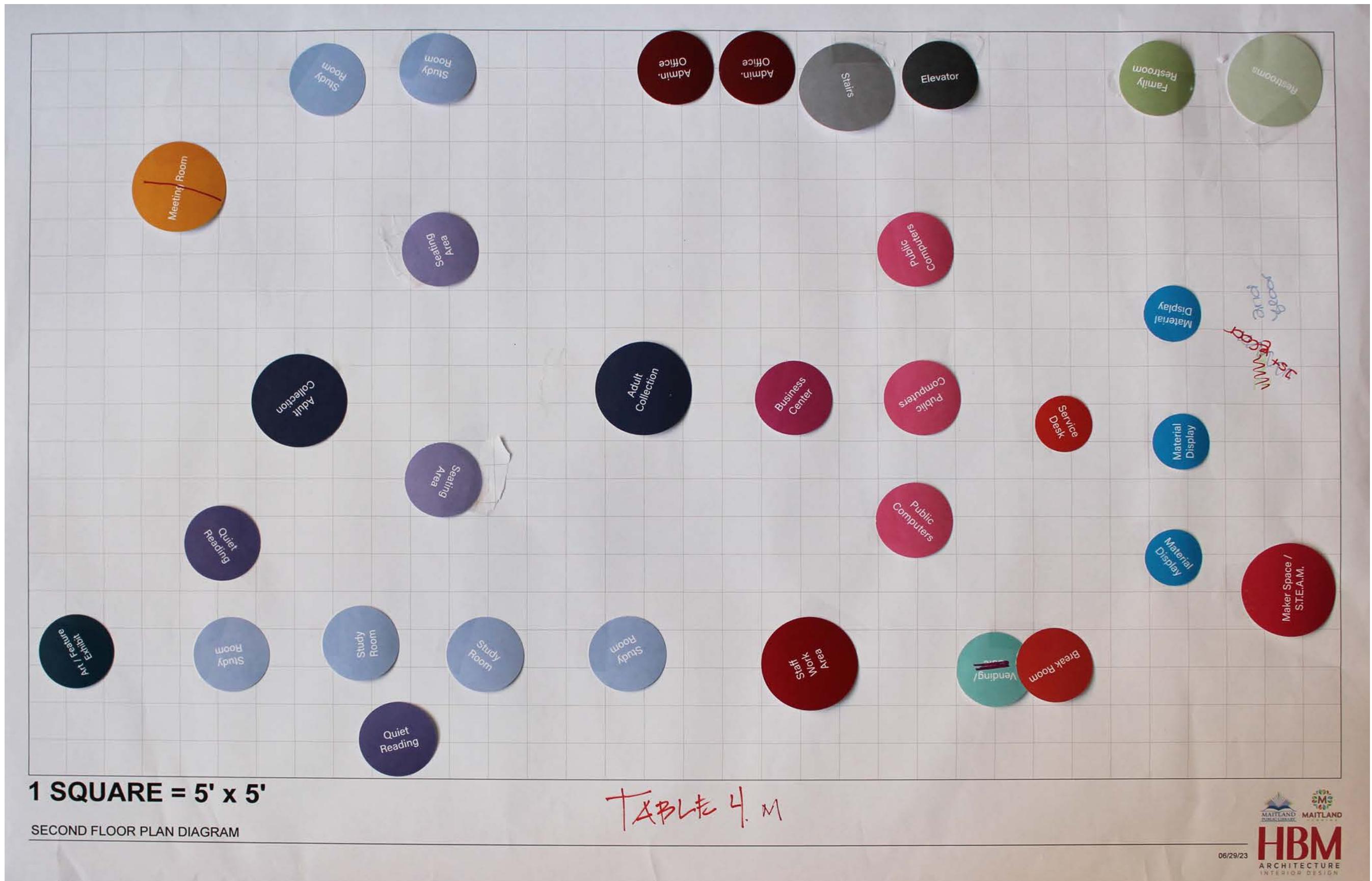
## FIRST FLOOR PLAN



# TABLE FOUR

## MORNING SESSION

# SECOND FLOOR PLAN



# BUILDING MAKING SPACE DIAGRAM

## TABLE FIVE

## MORNING SESSION

# FIRST FLOOR PLAN



**1 SQUARE = 5' x 5'**

## FIRST FLOOR PLAN DIAGRAM - youth + community

Table 5

## TABLE FIVE

MORNING SESSION

## SECOND FLOOR PLAN



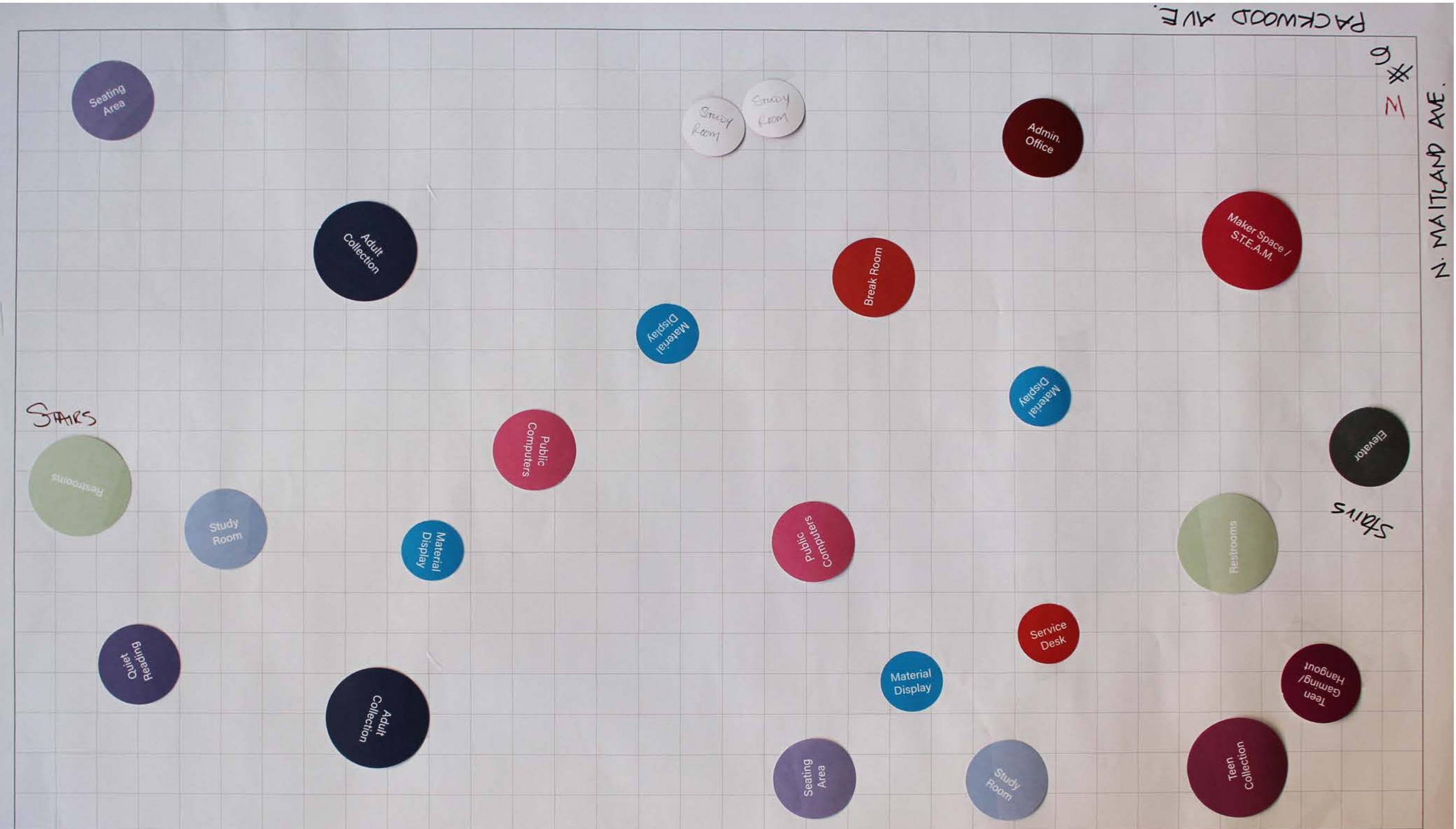
06/29/23

## TABLE SIX

MORNING SESSION

## FIRST FLOOR PLAN





1 SQUARE = 5' x 5'

BALCONY over  
SECOND FLOOR PLAN DIAGRAMCHILDREN'S PATIO  
w/ SEATING

TABLE 6

06/29/23

# TABLE ONE

EVENING SESSION

# FIRST FLOOR PLAN



1 SQUARE = 5' x 5'

FIRST FLOOR PLAN DIAGRAM

TABLE 1

# TABLE ONE

EVENING SESSION

# SECOND FLOOR PLAN

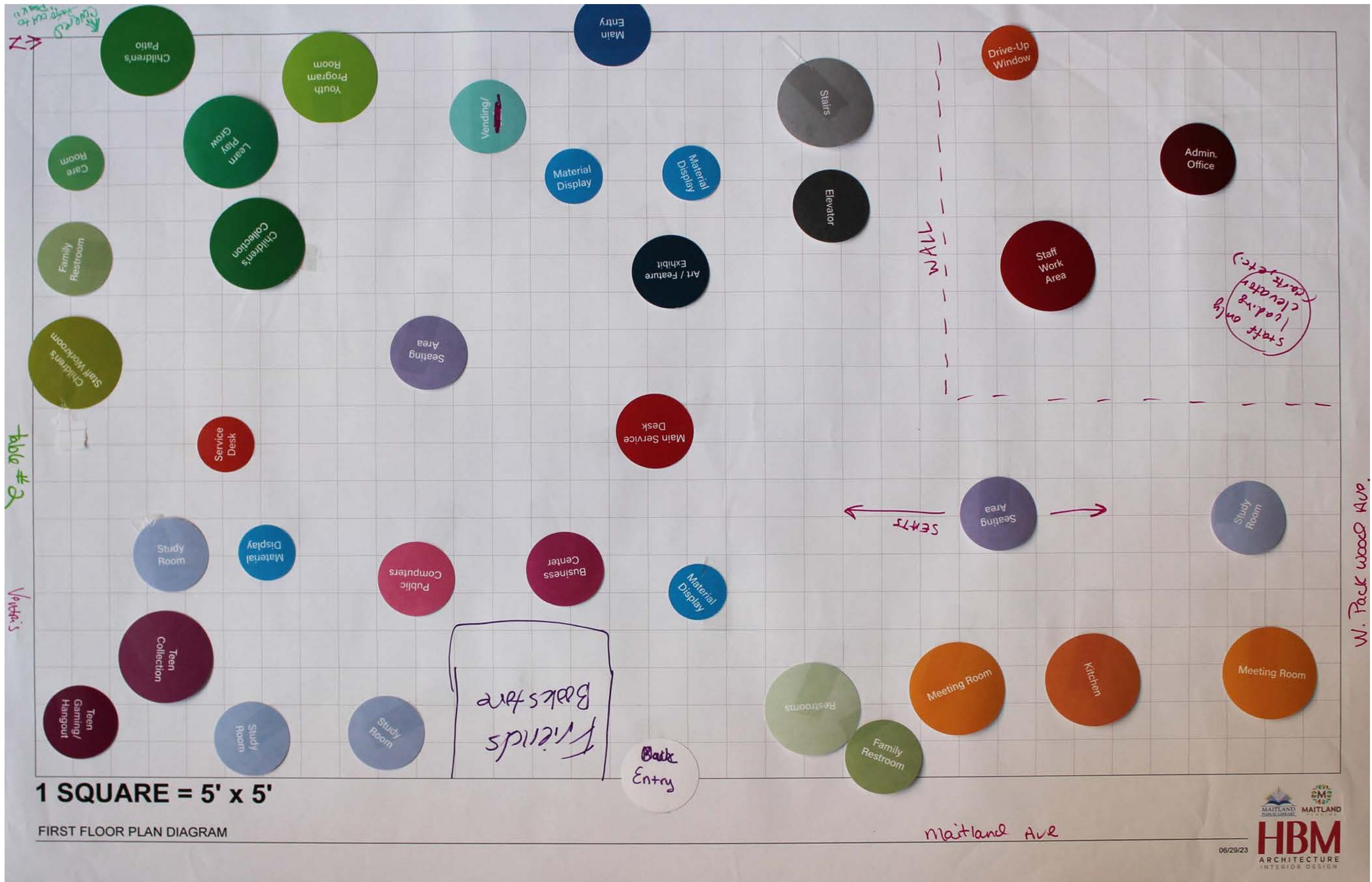


# BUILDING MAKING | SPACE DIAGRAM

## TABLE TWO

## EVENING SESSION

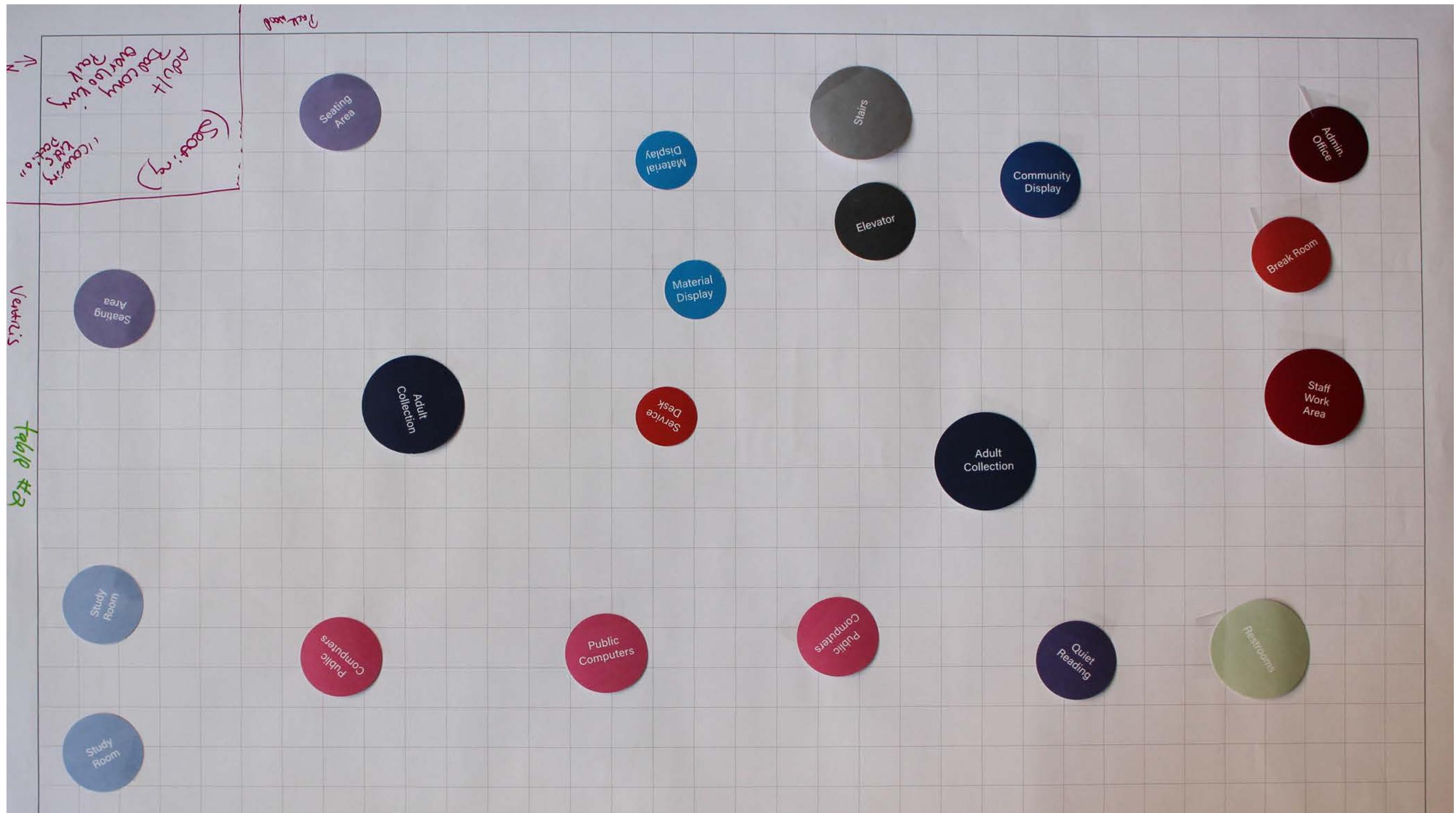
# FIRST FLOOR PLAN



## TABLE TWO

EVENING SESSION

## SECOND FLOOR PLAN



SECOND FLOOR PLAN DIAGRAM

Maitland Ave

## TABLE THREE

EVENING SESSION

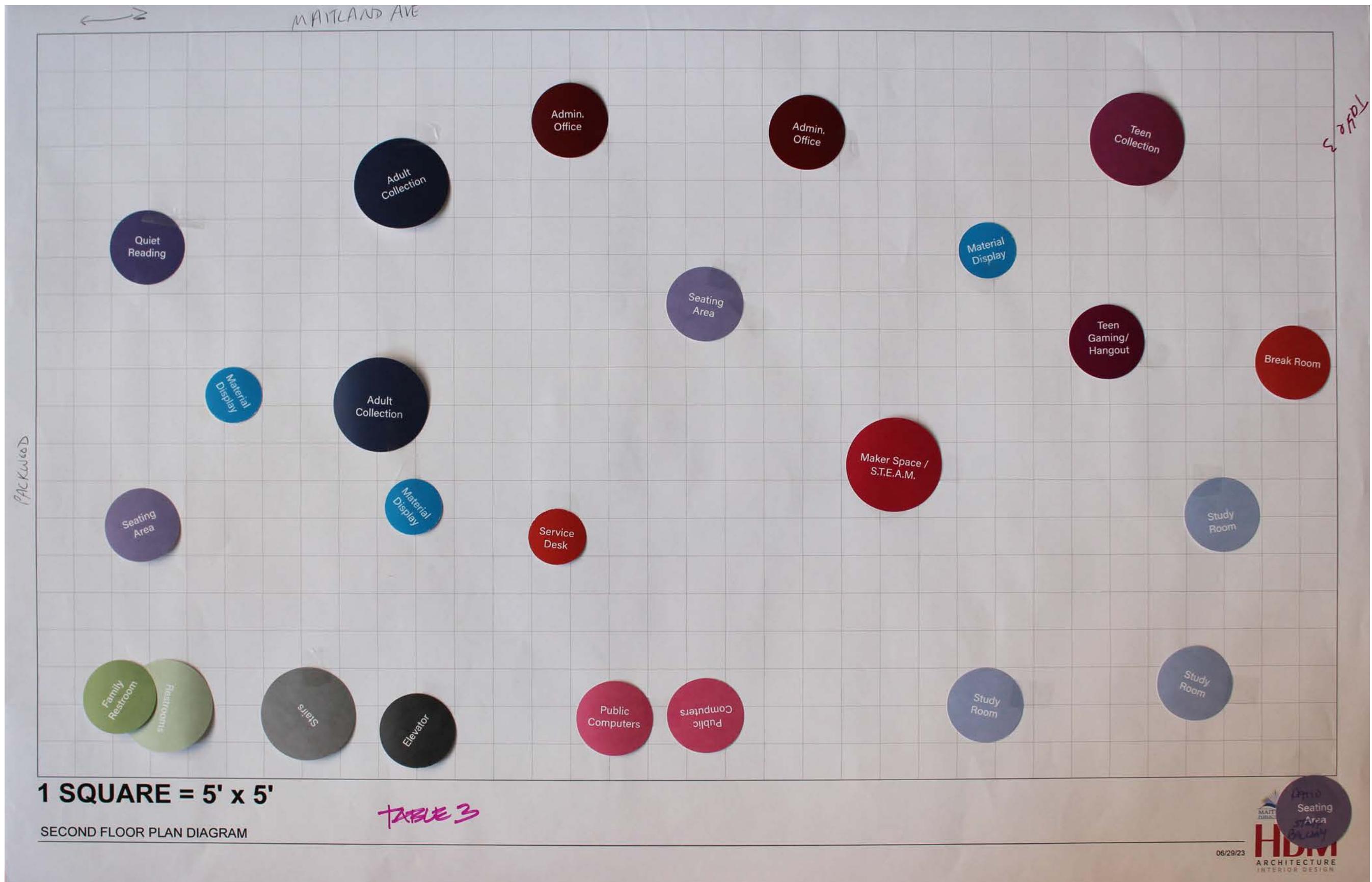
## FIRST FLOOR PLAN



## TABLE THREE

## EVENING SESSION

# SECOND FLOOR PLAN



## TABLE FOUR

EVENING SESSION

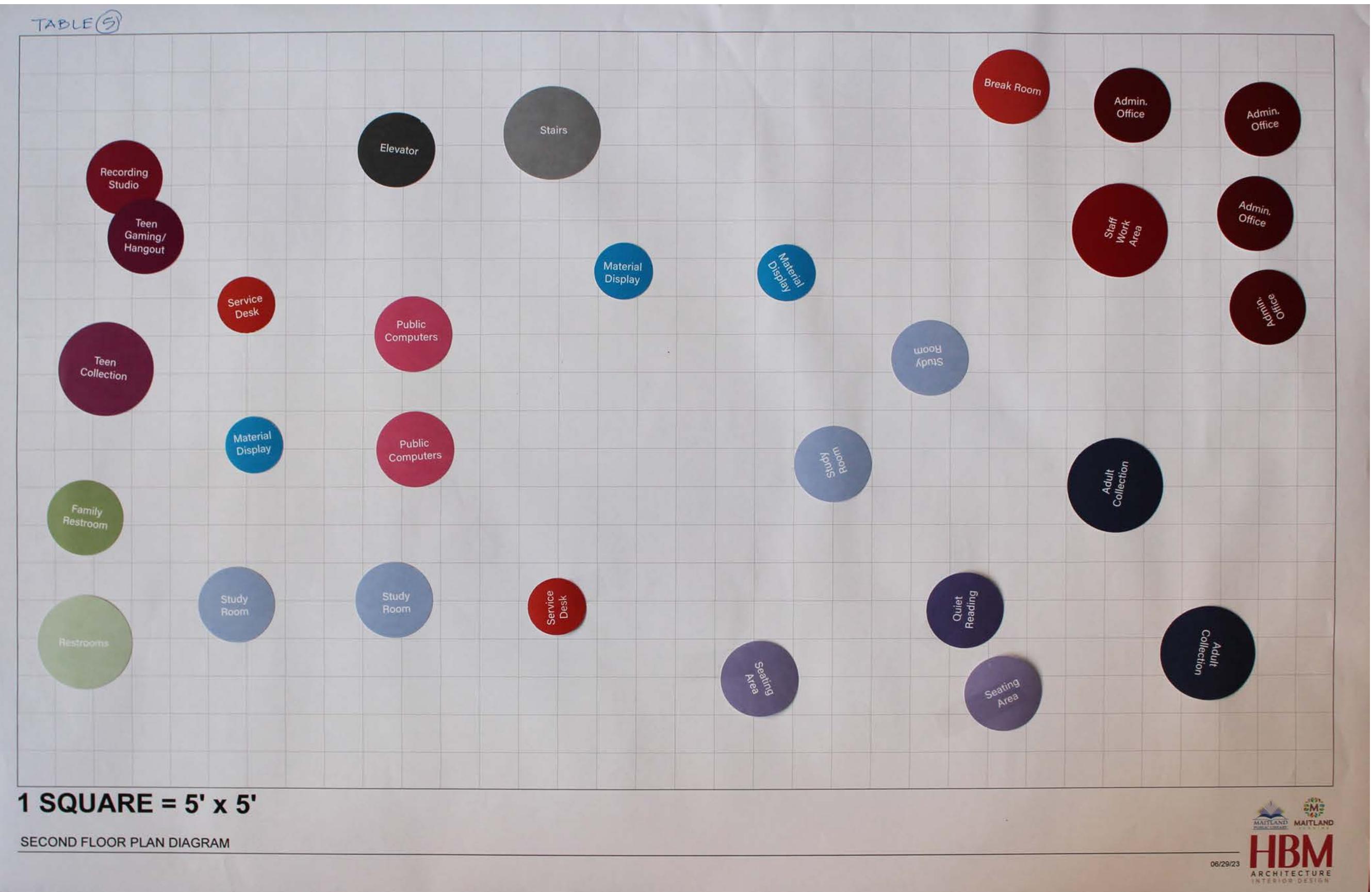
## FIRST FLOOR PLAN



## TABLE FOUR

EVENING SESSION

## SECOND FLOOR PLAN



### SPACE DIAGRAM ANALYSIS

There are many potential arrangements for spaces within a library, and when given a blank canvas to work on, groups in this activity produced a wide array of design solutions. When observing the numerous floor plan diagrams created, several recurring ideas emerged. Some of these key takeaways are listed below.

#### CHILDREN LOCATED ON THE FIRST FLOOR

While many spaces were trending on one floor versus another, it was the most apparent that the children's area should be placed on the ground level.

#### ADULT COLLECTIONS ON SECOND FLOOR

With a large portion of the first floor dedicated to the children's space, most groups located the adult collections on the second level, which would allow a quiet reading area to be further distanced from the noise of younger patrons.

#### STAFF DESKS NEAR SPACES THEY SERVE

All groups were interested in having service desks available for each space within the library.

#### REFRESHMENTS NEAR MEETING SPACE

Many floor plan diagrams included a refreshment area near the meeting room spaces. For larger or longer events, this is a nice addition to provide for guests to be able to take a break or gather outside of the program.

#### BOOK STORE NEAR MAIN ENTRY

When the book store is relocated into this new library, it would be best placed closer to the main entry, where patrons have greater visibility of the space and are more likely to stop and purchase a book.

#### BUSINESS CENTER NEAR STUDY ROOMS

The majority of floor plan diagrams located computers and business center resources adjacent to study rooms. This is a great convenience for patrons who are studying to research on computers and/or print materials.

#### STUDY ROOMS FOR TEENS

One of the greatest attractions in a library for teens are places to study. Groups frequently located study rooms near the teen space which is a great feature for this purpose.

#### TEEN ADJACENT TO TECH SPACES

Many groups anticipated teens to be the most frequent user group of technology, and therefore located technology based spaces near the teen spaces in the library.

#### SEPARATE MEETING/PROGRAM SPACES

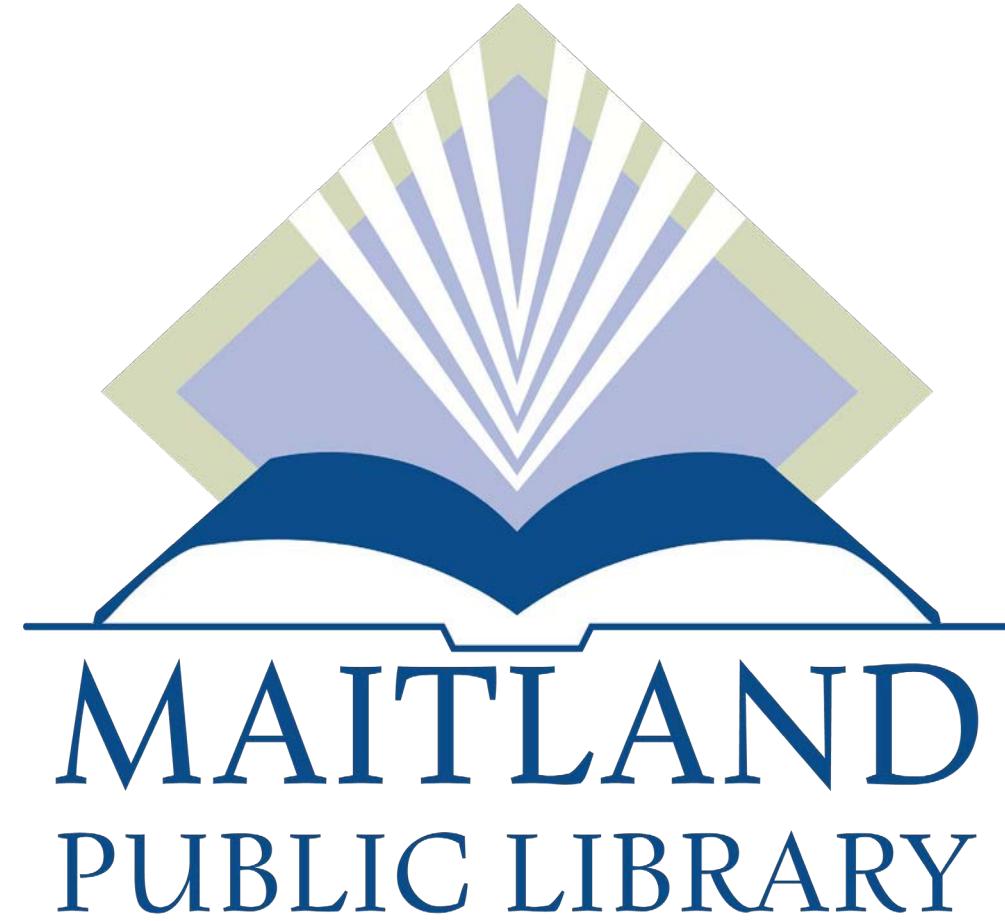
The diagrams created often depicted not only flexible, dividable, meeting spaces, but separate meeting rooms entirely. With the wide variety of programs provided by the library, having more than one space may be needed. These spaces could be designed to target different types of programs.

## WHICH SPACES SHOULD BE ON EACH LEVEL?

Interior spaces were tallied to see which floor participants thought each library space belonged. Some programs or collections were almost unanimously placed on one level versus another, while others will need further discussion to determine where they are best located.

	MORE COMMON	LESS COMMON	TIED		MORE COMMON	LESS COMMON	TIED	
	FIRST FLOOR				FIRST FLOOR			
MAIN ENTRY	8	0			TEEN GAMING/HANGOUT	3		6
COMMUNITY DISPLAY	4	1			TEEN COLLECTION	4		6
ART/FEATURE EXHIBIT	7	1			BUSINESS CENTER	5		3
MATERIAL DISPLAY	25	23			RECORDING STUDIO	0		3
STAFF WORK AREA	9	7			PUBLIC COMPUTERS	10		18
ADMINISTRATIVE OFFICE	9	21			MAKER SPACE/S.T.E.A.M.	3		4
BREAK ROOM	2	8			SEATING AREA	15		27
DRIVE-UP WINDOW	6	0			STUDY ROOM	15		31
MAIN SERVICE DESK	7	0			QUIET READING	3		6
SERVICE DESK	9	13			ADULT COLLECTION	3		15
KITCHEN	8	1			MEETING ROOM	10		9
VENDING/CAFE	2	2			BOOK STORE	8		0
YOUTH PROGRAM ROOM	8	1			FIRE PLACE	0		1
LEARN PLAY GROW	7	1			OUTDOOR SPACE / PATIO	0		5
CHILDREN'S COLLECTION	9	1			YOUTH DESIGNATED COMPUTERS	1		0
CHILDREN'S STAFF WORKROOM	8	1			TECH SERVICE DEPARTMENT	1		0
CHILDREN'S PATIO	7	1			FAMILY ROOM	1		0
CARE ROOM	11	1						
FAMILY RESTROOM	12	6						

# STAFF QUESTIONNAIRES



# STAFF QUESTIONNAIRE

## INPUT GATHERING FROM LIBRARY STAFF

Collecting staff input is an invaluable resource in designing a new library. Staff members are the most familiar with how the library functions, which spaces need the most attention and improvement, and what is currently working and should be maintained. Responses were collected from 18 staff members, and the answers to each question are reflected in the following pages. If more than one staff member provided a similar response, their answers were counted together.

### GENERAL SPACE USE

### MATERIALS / COLLECTIONS

### SERVICES

#### Staff Questionnaire

Maitland Public Library  
Please return by COB on Friday June 30th

YOUR DEPARTMENT / ROLE: Text

#### GENERAL SPACE USE

1. WHERE DO PEOPLE GO FIRST WHEN THEY ENTER THE BUILDING?
2. WHAT IS THE BUSIEST SPACE IN YOUR BUILDING?
3. WHICH SPACE IS USED THE LEAST?
4. WHAT USER GROUP(S) DO YOU FEEL ARE UNDER-SERVED BY THE LIBRARY? (If none, reply "none")
5. WHAT TYPES OF SPACES WOULD BE THE MOST HELPFUL FOR SERVING ADULTS, TEENS, AND CHILDREN?

1

6. WHAT ARE YOUR TOP PRIORITIES FOR A NEW LIBRARY BUILDING?

7. IS THERE ANYTHING ABOUT YOUR CURRENT WORKFLOW THAT SHOULD BE CONSIDERED FOR A NEW BUILDING?

8. WHICH DEPARTMENT(S) SHOULD YOUR DEPARTMENT BE ADJACENT TO?

9. CONSIDERING A POTENTIAL 2-STORY BUILDING, WHICH PROGRAMS / COLLECTIONS / SERVICES SHOULD BE ON THE GROUND LEVEL VERSUS THE UPPER LEVEL?

#### MATERIALS / COLLECTIONS

10. WHICH PARTS OF THE COLLECTION DO YOU THINK ARE THE MOST POPULAR?

11. WHICH PARTS OF THE COLLECTION ARE ACCESSED THE LEAST?

2

12. WHAT DO YOU THINK WORKS WELL IN TERMS OF DISPLAY / MERCHANDISING / HIGHLIGHTING TOPICAL COLLECTIONS? WHAT COULD USE IMPROVEMENT?

13. HOW HAS THE USE OF DIGITAL COLLECTIONS IMPACTED THE USE OF PHYSICAL COLLECTIONS?

#### SERVICES

14. WHAT DO YOU THINK ARE IMPORTANT CONSIDERATIONS FOR SERVICE DESKS? ARE THERE UNIQUE CHARACTERISTICS SPECIFIC TO EACH DEPARTMENT?

15.a. WHICH TYPES OF TECHNOLOGY DO VISITORS USE THE MOST?

15.b. WHICH TYPES OF TECHNOLOGY DO VISITORS REQUEST THE MOST?

16.a. WHICH TYPES OF PROGRAMS ARE WELL ATTENDED?

16.b. IS THERE A TYPE OF PROGRAM THAT YOU WOULD LIKE TO OFFER BUT CURRENTLY DO NOT?

17. ARE THERE OTHER MATERIALS OR SERVICES THAT YOU WISH YOU COULD PROVIDE TO THE COMMUNITY THAT ARE CURRENTLY UNAVAILABLE?

18. WHICH AREAS DO YOU THINK ARE PRIORITIES FOR VISUAL OVERSIGHT / STAFF MONITORING?

19. IS THERE A COLLECTION, SERVICE, OR BUILDING FEATURE THAT YOU'VE SEEN AT ANOTHER LIBRARY THAT YOU WOULD LIKE TO RECREATE IN YOUR NEW BUILDING?

20. ANY ADDITIONAL COMMENTS / SUGGESTIONS?

Thank you!

3

4

# GENERAL SPACE USE

## 1: WHERE DO PEOPLE GO FIRST WHEN THEY ENTER THE BUILDING?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- **Circulation Desk x13**
- **Reference Desk x6**
- **Rainbow Room / Children's Area x6**
- **Public Access Computer Catalogs (PACs) x4**
- Study Place
- New Adult arrival shelves
- Reading Room

## 3: WHICH SPACE IS USED THE LEAST?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- **Children's computers x5**
- **Adult Non-Fiction x2**
- **Biographies x2**
- **Young Adult shelves / Teen area x2**
- Reading Room
- Children's Reference Desk
- The courtyard
- Employee lounge / break room
- Office space upstairs
- Conference Room
- Janitor Closet

## 2: WHAT IS THE BUSIEST SPACE IN YOUR BUILDING?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- **Rainbow Room / Children's Area x11**
- **Community Room x6**
- **Public Computers x6**
- **Reading Room x4**
- The entryway
- Restrooms
- Conference Room
- New Adult book area

## 4: WHAT USER GROUP(S) DO YOU FEEL ARE UNDER-SERVED BY THE LIBRARY?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- **Teens x9**
- **People who are mobility impaired x5**
- **Bi-Lingual groups x4**
- **None x3**
- **Assisted Living Facilities & homebound patrons x3**
- Private Rooms

# GENERAL SPACE USE

## 5: WHAT SPACES WOULD BE MOST HELPFUL FOR SERVING ADULTS, TEENS, AND CHILDREN?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- More study rooms x9
- A separate space for Teens x6
- Meeting space for working in groups x5
- An inviting and colorful / larger / with learn and play Children's space x4
- Children's reference desk
- Kitchen
- Space with good internet access
- Outlets to charge devices
- Outdoor space
- Tutoring space
- Stroller parking area near children's area or lobby

## 6: WHAT ARE YOUR TOP PRIORITIES FOR A NEW LIBRARY BUILDING?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Maintaining a "cozy" vibe / warm lighting x6
- Study Space x5
- Storage space in the back x4
- Larger space for children x3
- Teaching space / Meeting Rooms x3
- Appropriate, accessible shelving units for children and adults. End caps for displays x2
- Separate spaces for youth and adult programming x2
- A dedicated library program space x2
- A separate Teen Room x2
- Employee Lounge x2
- Offices for Senior Staff x2
- Computer lab by librarian x2
- A separate elevator for patrons and staff workroom x2
- Community Service area / Servicing the public x2
- ADA accessible
- Modern features
- A family restroom
- High speed internet and Wi-Fi with wireless printing available
- Gender-neutral bathrooms
- Carpeted area dedicated for babies / toddlers for family to read or play
- Children programs
- Outdoor courtyard
- Self checkout

## 7: IS THERE ANYTHING ABOUT YOUR CURRENT WORKFLOW THAT SHOULD BE CONSIDERED?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Location of work area in relation to spaces/groups served (proximity/visibility) x2
- Set programming space for each department x2
- Reference and circulation desks to be near one another x2
- Current lack of signage
- Circulation desk split so that is accessible to patrons but also out of reach in some areas
- Circulation desk storage, drawers, folder files, and mobility aid access.
- Book drop (prefers to go directly into the building)
- More Cameras (to keep library staff safe and healthy)
- Prefer enclosed children's areas
- Tech to stay accessible to the deliveries
- Requested a counter and sink in tech services
- Defined area for the heads of each department
- Bookshelf spacing (for the ability to restock books while not in patrons' way as well as rotate cart)
- Need more space between reference and circulation desks (for roomier access to both)
- Executive assistant needs locking file cabinets (preferably that is not shared with others)
- Executive assistant (and others?) to have long-term file storage that is separate from immediate work areas
- Set storage space for each department
- Self-Check is not used often (and most patrons prefer a personal contact aspect (maybe design space to accommodate in the future but not include currently?))
- Manager of Public Service's office

- Needs more space. (Manages 17 employees and regularly meets w/ them)
- Some meetings held in the office are private and require closed door
- Needs desk to be able to accommodate two monitors
- Does not want to be adjacent to Children's (too noisy)
- Wishlist is a window in the office for natural light.

# GENERAL SPACE USE

## 8: WHICH DEPARTMENT(S) SHOULD YOUR DEPARTMENT BE ADJACENT TO?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- **Reference desk and circulation desk x3**
- **Library assistants next to Reference x2**
- I think it would be convenient to have all three youth sections near each other, but separate. Maybe media (DVDs, CDs, Books on CD) should divide youth from adult collections.
- Manager to Public Services to be adjacent to the director
- Reference department to be adjacent to the adult fiction and non-fiction
- Executive assistant can be anywhere as long as has communication and space to meet with the library director
- Central circulation desk (visible by all entrances and exits)
- Circulation near the children's
- Computer and printers to be near a reference desk
- Children to be adjacent to the community room or an area where noise is not a factor
- Book Repair Department to be adjacent to the Issuing Book Department
- Director to have direct access to staff and the public
- Tech services to be located near deliveries and friends of the library
- Library assistants to be adjacent to the Librarians

## 9: WHICH PROGRAMS/COLLECTIONS/SERVICES SHOULD BE ON THE GROUND LEVEL VS. SECOND LEVEL?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

### GROUND LEVEL:

- **Children/Youth x11**
- **Circulation Desk x5**
- **Study Rooms x4**
- **Large Print x4**
- **Adult Fiction and Non-fiction Collections x3**
- **Reference x3**
- **Meeting Spaces x3**
- **Public Access Computer Catalogs (PACs) x3**
- **Adult Books on CD x2**
- Offices
- Friends' Bookstore
- Technical Services Workroom
- Storage Space for circulating items
- Kitchen
- Classroom

### SECOND LEVEL:

- **Teen/Young Adult Area x6**
- **Quiet Reading Room and/or Reading Room x6**
- **Children's Area x4**
- **Public Computers x3**
- **Adult Fiction Collection x3**
- **A Reference Desk x2**
- Public Access Computer Catalogs (PACs)
- Paperbacks
- Adult Non-Fiction
- Large Meeting Rooms
- Adult Services Workroom
- Storage Space (furniture, files, archives, etc.)
- Support Managers' Offices

# MATERIALS / COLLECTIONS

## 10: WHICH PARTS OF THE COLLECTION DO YOU THINK ARE THE MOST POPULAR?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Adult New and Popular Fiction and Non-Fiction x9
- Children's books: Easy Fiction & Juvenile Fiction x8
- Children's Picture Books x3
- Children's Storybooks x2
- Children's Board Books
- Movies
- Suspense Books

## 11: WHICH PARTS OF THE COLLECTION ARE ACCESSED THE LEAST?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Music CDs x6
- Audubon x5
- Audiobooks on CD x5
- Reference Books x4
- Biographies x3
- Young Adult Non-Fiction x3
- Video Games x2
- Oversize Books
- Telescopes
- STEM kits
- Movies
- Baking Pans

## 12: WHAT DO YOU THINK WORKS WELL FOR THE DISPLAY/MERCHANDISING OF TOPICAL COLLECTIONS? WHAT COULD USE IMPROVEMENT?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Display space near the entrance x6
- Could use more Displays throughout x5
- Seasonal Displays, monthly awareness displays, pop culture displays, pride month displays, etc. are all successful now x4
- Like something that catches the eye on new collections x3
- Endcap Displays work great in the youth sections x3
- We do not have great places for displays in the current library x3
- Need better signage x2
- Need Display areas in reach of children for youth areas
- New arrivals emphasized more
- Better method of DVD checkout
- Rainbow Room display items go quickly
- Social Media
- Local Art
- Need more central open spaces in each department

## 13: HOW HAS THE USE OF DIGITAL COLLECTIONS IMPACTED USE OF PHYSICAL COLLECTIONS?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- E-book and audiobook use remains steady as does the circulation of regular materials x2
- Provides more options for patrons x2
- Digital Collection use is declining x2
- Digital items for youth circulate less than for adults
- Printed materials have not diminished in popularity
- Trend is moving towards digital
- Makes physical collection much easier
- Digital Collection use is about 20% of physical collection use

# SERVICES

WHAT DO YOU THINK ARE IMPORTANT CONSIDERATIONS FOR SERVICE DESKS? ARE THERE UNIQUE CHARACTERISTICS SPECIFIC TO EACH DEPARTMENT?

14:

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- All service desks should be lower for accessibility x4
- Circulation Desk needs plenty of counter space for checking in and out large quantities of materials x4
- Storage room needed for materials x3
- The main desk should be able to accommodate at least three staff members comfortably
- Real life experiment regarding desks/roaming
- Would like comfortable chairs
- Reference Desk needs a dedicated person to answer questions
- A Youth Service Desk is needed
- Signage is important
- Staff needs easy egress from their desks to help patrons on computers
- Important to help community with information
- The human touch, interaction between staff and patrons

16:

WHICH TYPES OF TECHNOLOGY DO VISITORS REQUEST THE MOST?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Computers, printers, copiers, and scanners x9
- Wi-fi printing x8
- Headphones x3
- Laptops x3
- Chargers x2
- Computer programs such as word, excel, adobe, etc. x2
- Outdoor / Fitness items
- Children's iPads
- Self-checkout

15: WHICH TYPES OF TECHNOLOGY DO VISITORS USE THE MOST?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Public Access Computer Catalogs (PACs) x15
- Printers x7
- Public Computers x5
- Wi-Fi / Internet x4

17: WHICH TYPES OF PROGRAMS ARE WELL ATTENDED?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Story time x14
- Crafts x9
- Cooking Programs x8
- Yoga x4
- Storybook Tea Party x2
- Wellness Programs x2
- Winter Wonderland
- Programs with animals
- Book clubs
- Family Programs
- Private Events
- Children's
- "How to" use social media classes

# SERVICES

## 18: IS THERE A TYPE OF PROGRAM THAT YOU WOULD LIKE TO OFFER BUT CURRENTLY DO NOT?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Computer classes and larger-scale device advice, which we could do with a computer lab x8
- Teen craft and art programs x3
- Sewing Classes x2
- Language Classes x2
- Passive Adult Programs (puzzle, decorate an ornament, make a bracelet) x2
- Wellness programs
- STEM programs
- College prep courses for Teens
- A seed library and corresponding garden
- Special needs programming for both children and adults
- Pet Therapy
- Robotics

## 20: WHICH AREAS ARE PRIORITIES FOR VISUAL OVERSIGHT / STAFF MONITORING?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Children's Area / Rainbow Room x7
- Public Access Computer Catalogs (PACs) x5
- Adult Fiction x3
- Reading Room x3
- Adult Non-Fiction x3
- Near Entrance at Circulation Desk x2
- Youth Desk
- 2nd Floor Reference Desk
- Parking lot should be well lit
- Study Rooms
- Book Drop outside
- Bathrooms
- All of Them
- Teen Space

## 19: ARE THERE OTHER MATERIALS OR SERVICES THAT YOU WISH YOU COULD PROVIDE TO THE COMMUNITY THAT ARE CURRENTLY UNAVAILABLE?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- "How to" Technology classes x2
- Tools for checkout x2
- Social Services, including mental health services; passport services; notary services x2
- Mailbox Books (or some sort of delivery service for elderly)
- Outreach services to assisted living facilities
- Laptops
- Mobile Hotspots and wireless printing
- Gaming systems available for checkout
- Checkout Artwork
- Bicycles to get around the arts area, but this has required constant maintenance
- Larger digital collection
- Bi-Lingual programming for adults
- Technology items for checkout
- Outdoor Classrooms with fans and umbrellas
- EV charging stations
- DVD players
- Record players
- Asked about "playaway"
- Space for meetings
- Self-Checkout
- Ability to drop off books inside without waiting in line
- Language Classes
- VR kits

# OTHER

IS THERE A COLLECTION, SERVICE, OR BUILDING FEATURE THAT YOU'VE SEEN AT ANOTHER LIBRARY THAT YOU WOULD LIKE TO RECREATE IN YOUR NEW BUILDING?

21:

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Like convenience of after hours pickup x15
- Study Rooms x4
- Gender-Neutral Bathrooms x2
- Every desk should have power outlets and charging stations x2
- Space for Children to play x2
- Enclosed Teen section visible from youth reference desk / Designated Teen Space x2
- Self-checkouts
- Drive-thru book return/donation
- A quiet room that could offer comfortable seating
- Tables and chairs
- Hold the newspaper and periodicals
- Part-time staff should have lockers to store their items
- A staff lounge adequately sized to fit more than 2 people at a time and separate staff bathroom facilities
- Patrons need ADA accessible bathrooms with changing tables
- Mobile shelving would be useful
- Separate space for children's/youth from Adults Collection
- Elevator
- Sensors for lighting in large rooms
- Book drops that allow books to be directly deposited into the building as opposed to external outdoor options
- Large flex-space rooms with "hidden" storage
- Crafting room
- Chalkboards that can be updated at the end of isles
- Library built around atrium / open central court
- More open
- More natural light
- Large format printing for both staff and patrons

22: ANY ADDITIONAL COMMENTS / SUGGESTIONS?

mentioned 5+ times | mentioned 2-4 times | mentioned 1 time

- Trends are great, but trends do not last. I think it would be important to create a welcoming atmosphere with an air of comfort and friendliness. Every room (besides work rooms) should be visible from the outside for safety, all walls can be glass that way staff can easily see if a patron is in an area or not.
- Keep our hometown charm while expanding us to give us the space we need to accommodate staff and patrons. I do not personally like the look of Winter Park Library at all and have received feedback from our patrons that they do not either. We can be warm, friendly, inviting, and still offer the latest and greatest tech.
- It would be nice to see department desks manned for the majority of the daytime shift, at least.
- An easy method for hanging art, maybe places for 3D art as well, outdoor seating spaces
- Provided that the exterior of the building matches the character of Maitland, I am not particular about how the building looks from the outside; the interior function and form is much more important to me.
- Exciting times and happy to hear patrons will get to enjoy new spaces and possibly additional services.
- Our library should reflect Maitland and its residents. Large showy architecture is nice, but it isn't who we are. Maitland Public Library deserves a space that embraces tradition while welcoming the modern touches that will bring us into the future.
- However our new building \*looks\*, I just would love to ensure that the warm, welcoming atmosphere stays intact. The biggest complaint I hear about other libraries in the area is that they are cold and impersonal- and I would NEVER want any of our lovely patrons to feel that way about us!
- The main feedback I've received is "don't make it like Winter Park." I'd love to see a building that is fresh, clean, and spacious, but still looks and feels like a traditional, comfortable library—somewhere you want to hang out. You don't have to look like the Apple store to have 21st century technology—it can be there, but our first priority should be to maintain the warm, small town feel and charm that we're known for.
- Only other suggestion is to just try and keep the new library as similar to this one as possible.
- Stronger presence in community
- We need storage. There are bins of puppets behind the puppet stage, so we can't clear out the corner for adult programs. We couldn't have a tool library because there's nowhere to put tools (or even a 3-D printer). Craft supplies, chairs, tables, seasonal decorations, puppet show props, collection storage, and staff all compete for the same spaces. We have things like pop-up tents for outreach that just move around the building without a permanent home. LEGOs, sensory sand, and other youth supplies move downstairs for a program, then back upstairs afterwards and sand and LEGO bricks are really heavy. We need to be able to stow sewing machines while doing a STEM class or stow the Cubelets while making sun catchers. The Friends' Bookstore needs substantially more storage and a bigger space. Currently, new donations are just piled in my meeting room, awaiting sorting. In an ideal world, I'd love to have entirely one-person restrooms, gender-free and accessible. The toddler bathroom is very popular with the newly potty-trained, so replicating that would be great. Staff without individual desks (the entire circulation department of 8 people right now, and 4 PT reference librarians) need a secure place to store their belongings. Right now, they all are using a file drawer behind their respective desks, but that doesn't work for raincoats or that mug you don't want to haul back and forth daily. At the very least, lockers in an accessible staff room would be an improvement. We'd like to be as green as possible, with permeable parking (solar carports?), native plantings to reduce irrigation and encourage pollinators, and real consideration given to our environmental impact. We have had staff able to ride bicycles or walk to work but who usually chose to drive because we have nowhere for them to clean up or change their clothes after cycling in the Florida sunshine.
- WE NEED TO UPDATE FACILITIES AND ADVANCE TECHNOLOGY IN A WAY THAT IS NOT OVERWHELMING TO OUR PATRONS. PATRONS LOVE OUR LIBRARY FOR BEING COMFORTABLE AND FRIENDLY.

## STAFF RESPONSE ANALYSIS

Reviewing the staff responses collected from the questionnaire, several overarching themes can be identified in how the current library functions and what would need to be considered in the design of a new library. Not every staff member shares the same perspective and priorities, but the following takeaways reflect the topics that were most apparent throughout the responses.

### MAINTAIN THE WELCOMING ATMOSPHERE

Staff are proud of the warm, cozy, hometown feel within their library. Big, showy, architecture that is cold and impersonal is not reflective of the friendly interactions with staff and comfortable feeling patrons should experience.

### FLEXIBLE (and more) PROGRAM SPACE IS NEEDED

The library currently offers a wide range of programs for all age groups and staff are interested in providing even more. Flexible meeting and program spaces in the new library should be adequately designed for this expansion.

### IMPROVE SERVICE DESK DESIGN

Service desks, especially the main circulation desk, needs adequate counter space for materials, accessible heights for ADA and children, and secured storage and material work space for staff.

### BIGGER AND BETTER CHILDREN'S AREA

The children's collection is popular. A larger, fun and colorful space, with updated children's book displays and play elements would be enjoyed by patrons. The majority of staff agree this area should be kept on the ground floor and needs staff oversight.

### NEED APPROPRIATE OFFICE/BREAK SPACES

Staff members do not currently have appropriately located, sized, and/or secured offices. A new library should consider the needs of each staff member and a more comfortable break room is a necessity.

### TEENS NEED THEIR OWN SPACE

Teens are one of the most underserved groups in the current library. There are teens with interest in getting involved with the library, and providing them with their own dedicated space would help promote and grow this interest.

### PROVIDE MORE STUDY/SEATING OPTIONS

Staff members agree that the current library holds limited options for reading and studying in both number and variety. The new library should provide more options for focused individual and small group study, and more quiet reading areas with comfortable seating.

### UPDATE TECHNOLOGY

Staff reported that visitors frequently use the computers and have requested updated printing capabilities. Additionally staff shared that providing more access to power and charging, through an increased number of outlets and/or powered furniture, would be appreciated by patrons.

### MORE STORAGE

All spaces within the current library seem to be lacking in storage space. Existing programs would function better with adequate storage space, and additional storage space would allow for potential new programs.



**THANK YOU  
FOR REVIEWING  
THE ENCLOSED  
MATERIAL**

*AND THANK YOU  
TO EVERYONE WHO  
PARTICIPATED.*

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